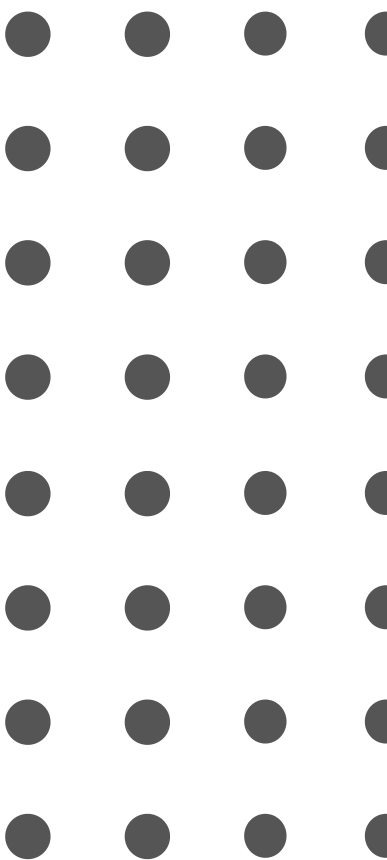
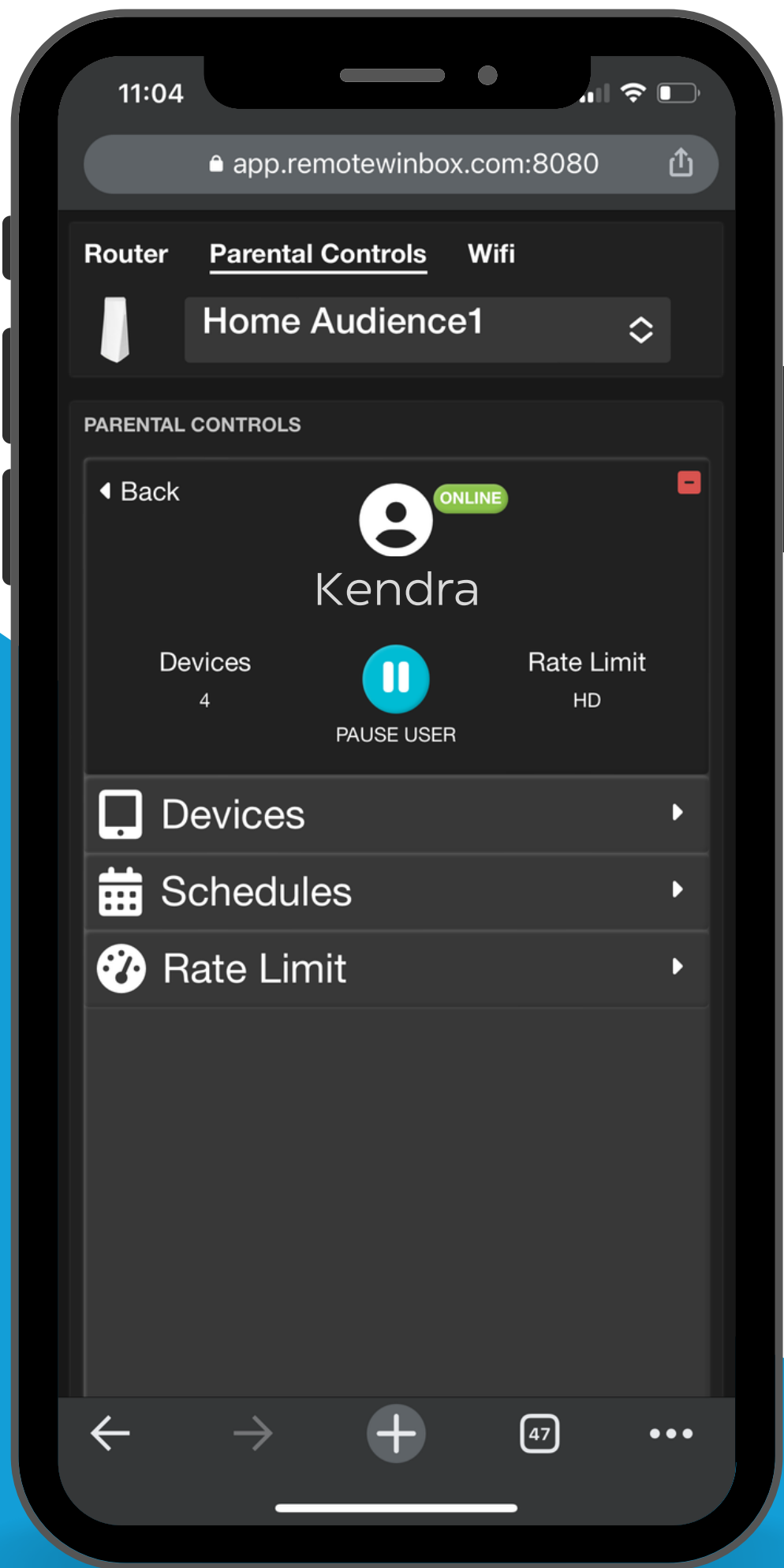




Subscriber Self-Care

A quick guide to getting started with home network management and control.

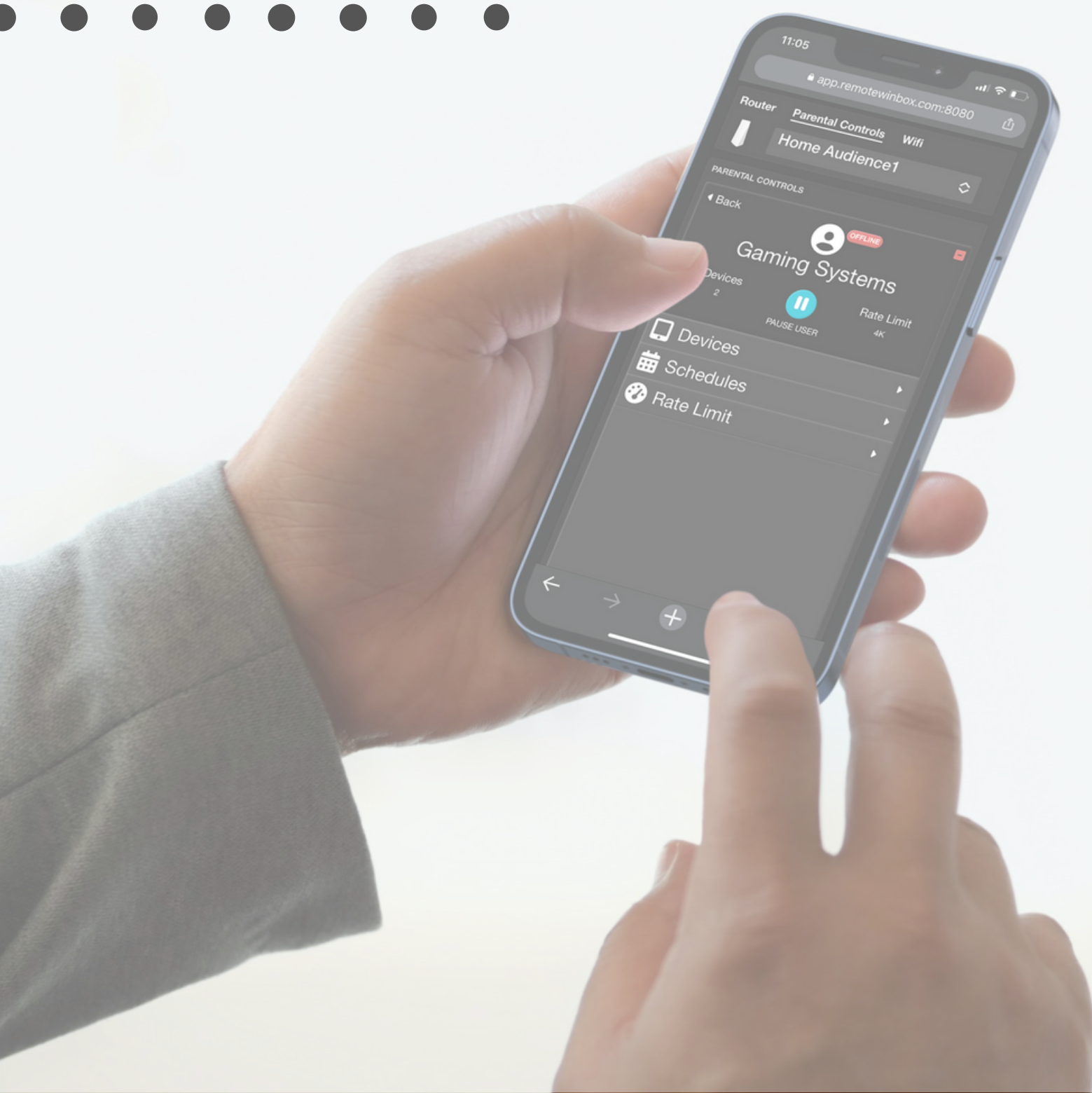
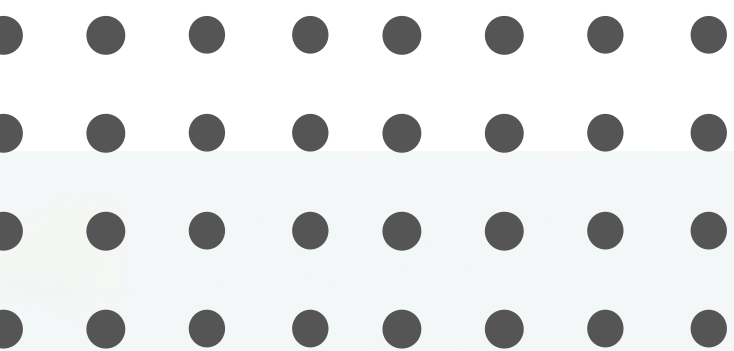




The Internet is an abundant source of never-ending content, offering endless opportunities to play games, watch your favorite shows, and learn about anything with just a few clicks. However, the Internet is also inundated with harmful content that can pose a significant threat to the safety of your home and family. In such circumstances, having measures in place to safeguard your children, home network, and monitor your usage can make all the difference.



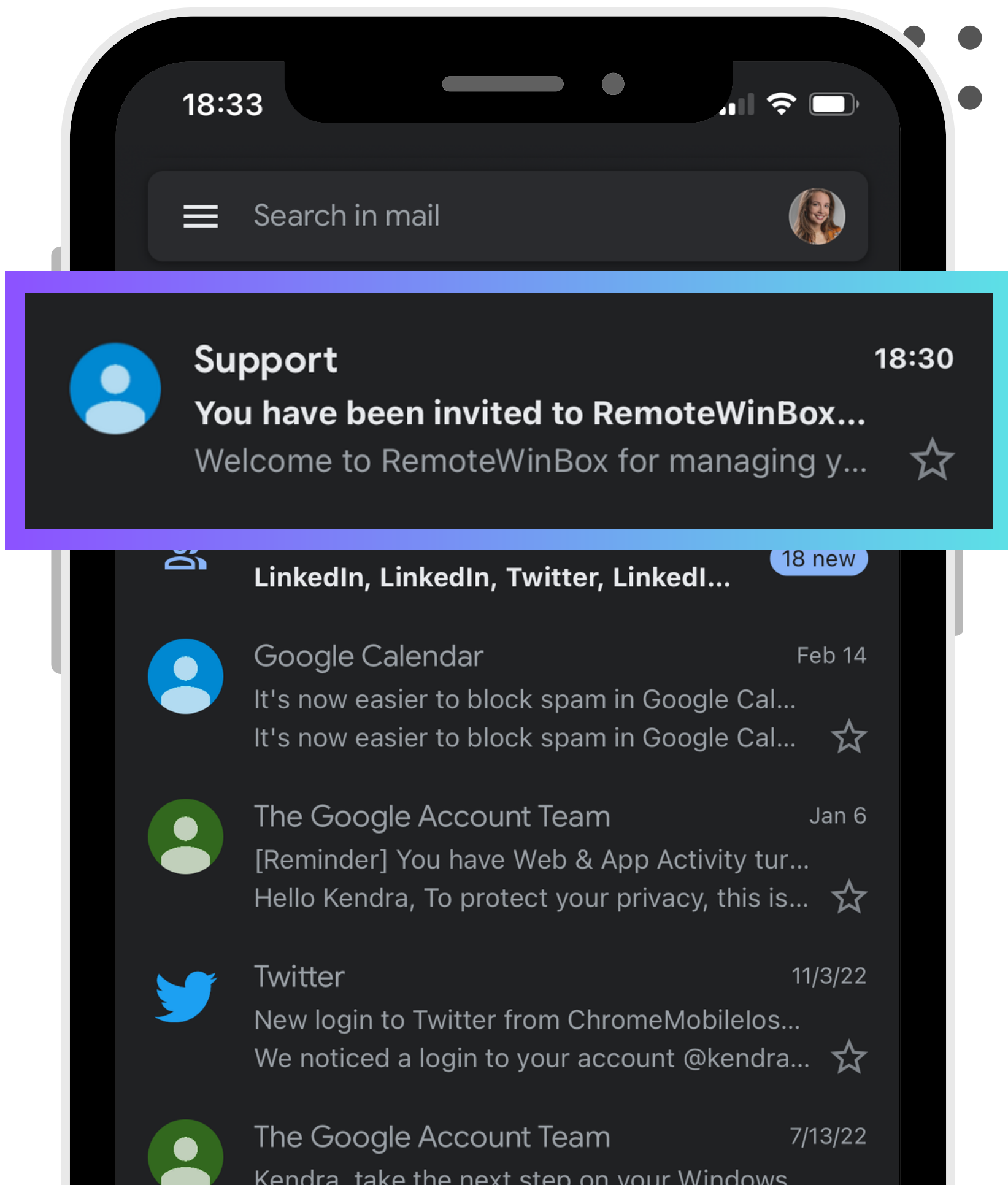
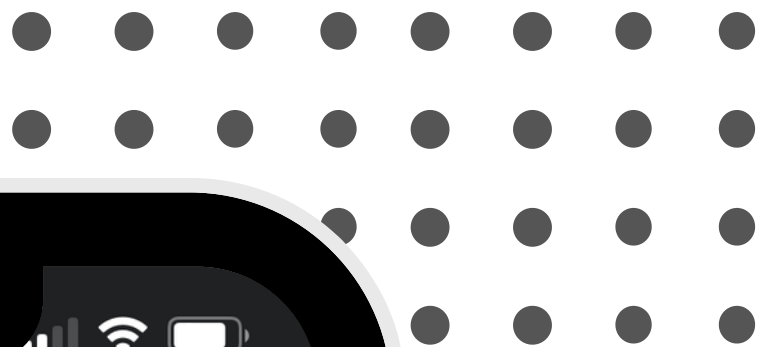
With Subscriber Self-Care, users have the power to monitor their network, make necessary changes, and most importantly, protect children in their homes. By being aware of what's happening in their home network and taking appropriate steps, users can create a safer and more secure online environment for their loved ones.





Here's How to Get Started:

You should receive an email invite from your Provider with a link to Register to RemoteWinBox

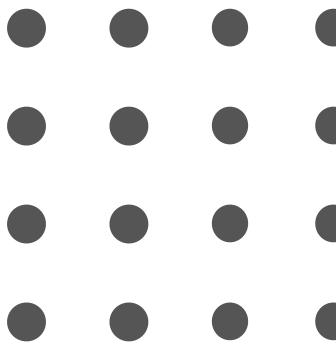


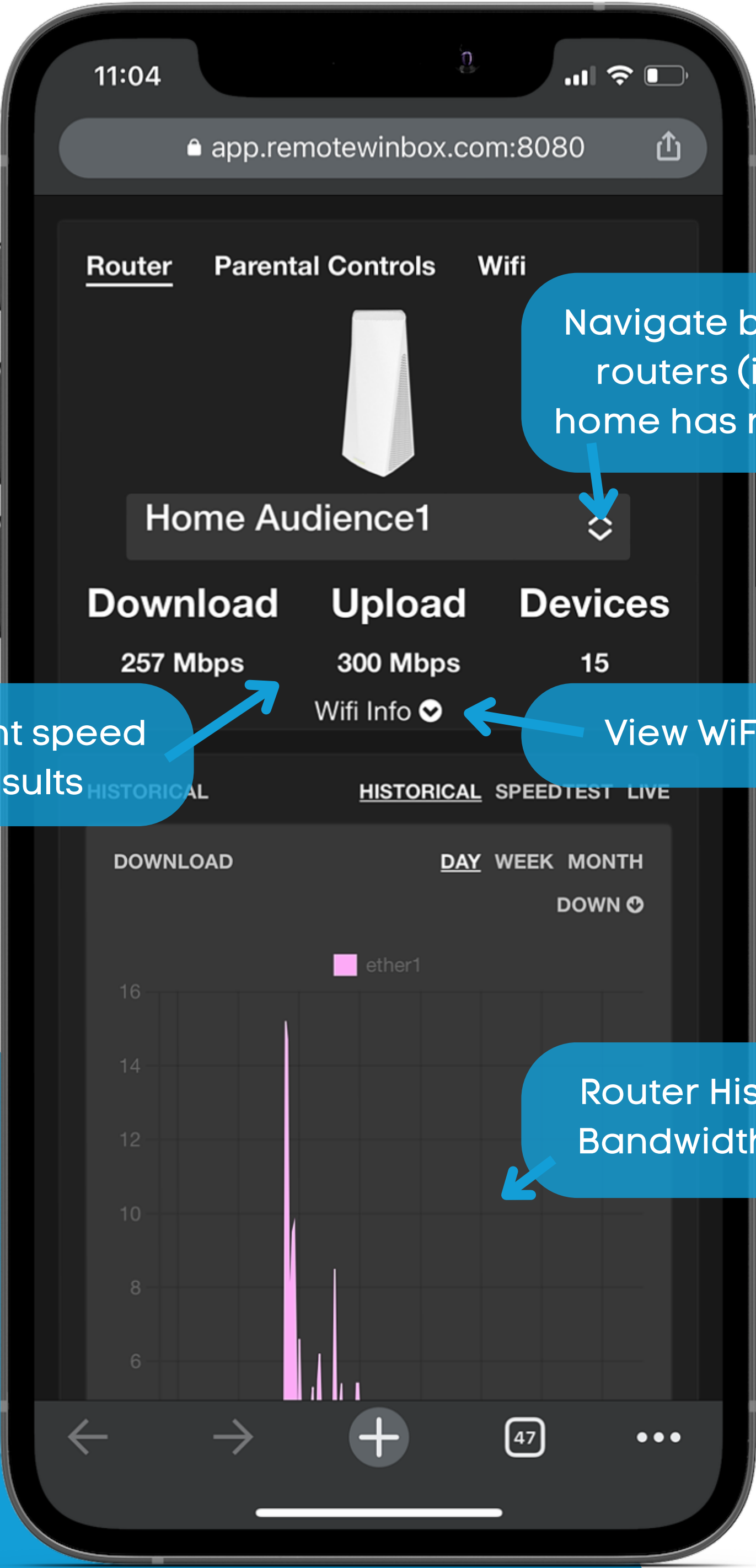


You will be prompted to change your password upon login.

Once you are logged in, you should see a similar dashboard to this:

This is the Router main page where users can see many graphs with information about their home networks.



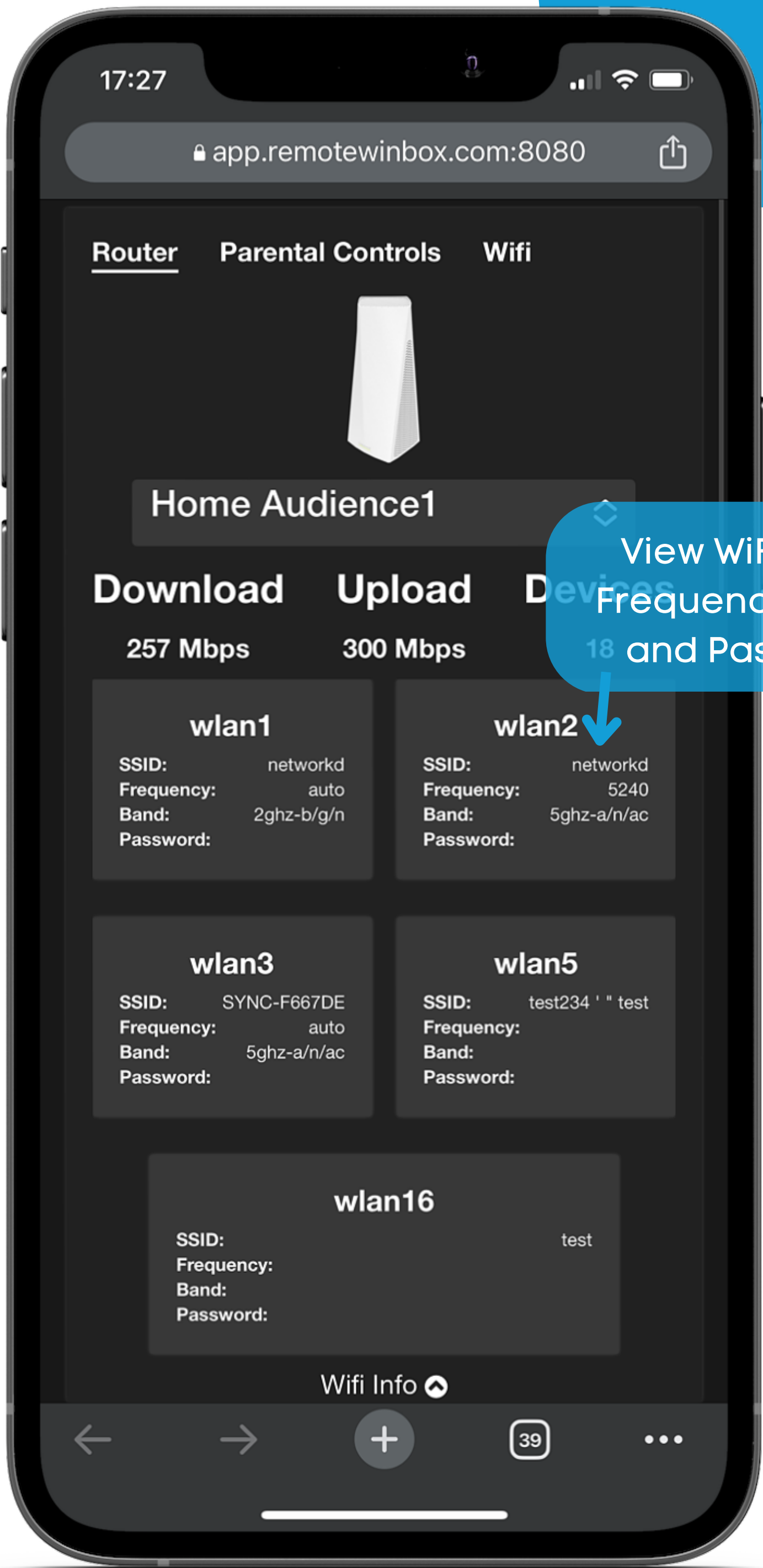


Navigate between routers (if your home has multiple)

See recent speed test results

View WiFi Info

Router Historical Bandwidth Chart



Router

Parental Controls

Wifi



Home Audience1

Download

Upload

Devices

257 Mbps

300 Mbps

18

View WiFi SSID,
Frequency, Band,
and Password

wlan1

SSID: networkd
Frequency: auto
Band: 2ghz-b/g/n
Password:

wlan2

SSID: networkd
Frequency: 5240
Band: 5ghz-a/n/ac
Password:

wlan3

SSID: SYNC-F667DE
Frequency: auto
Band: 5ghz-a/n/ac
Password:

wlan5

SSID: test234 ' ' test
Frequency:
Band:
Password:

wlan16

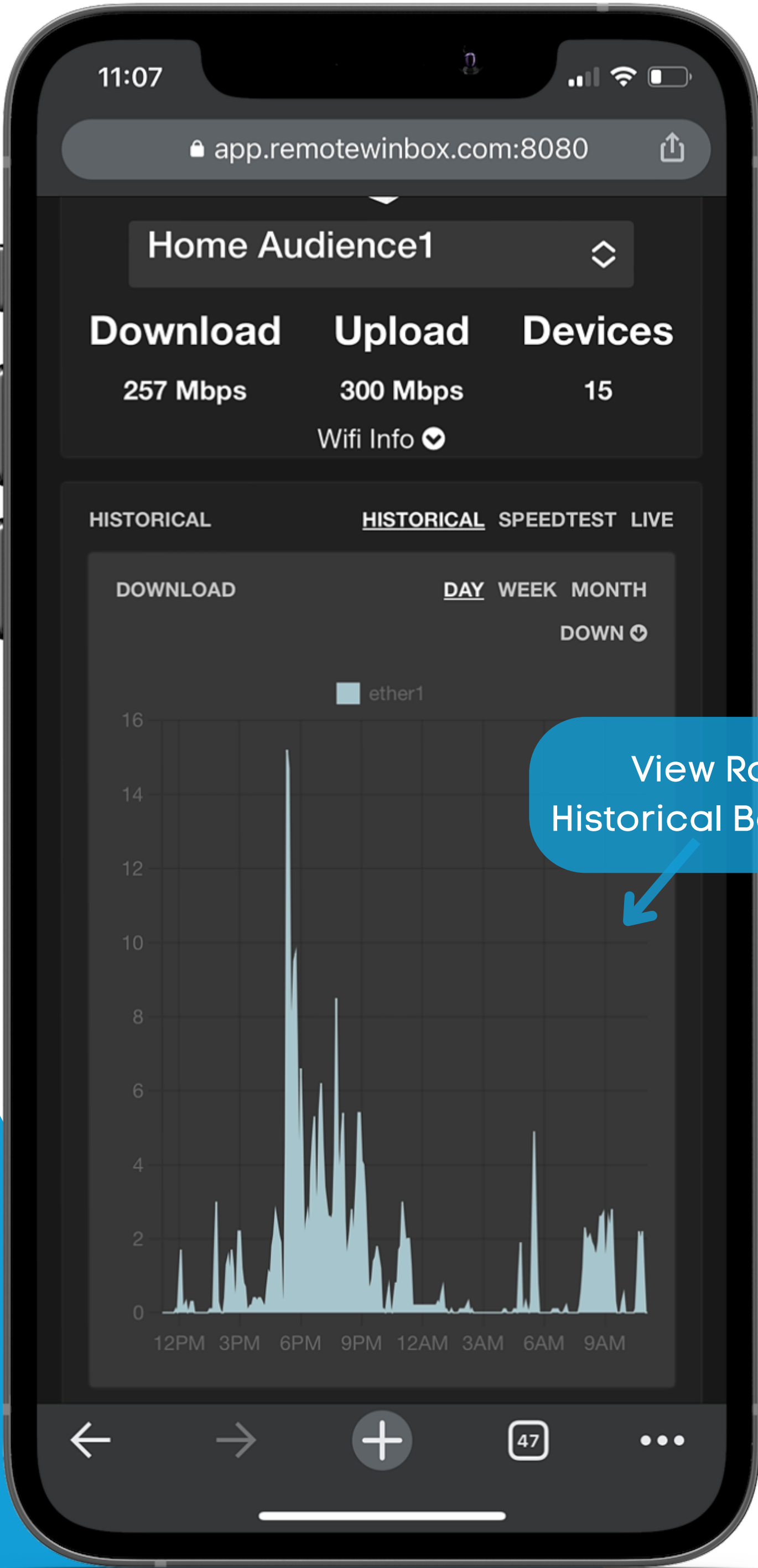
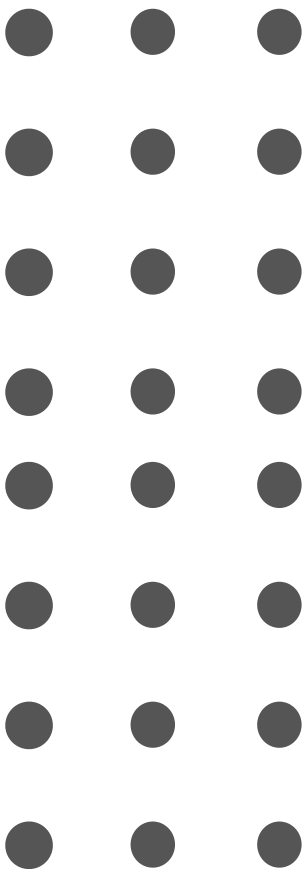
SSID: test
Frequency:
Band:
Password:

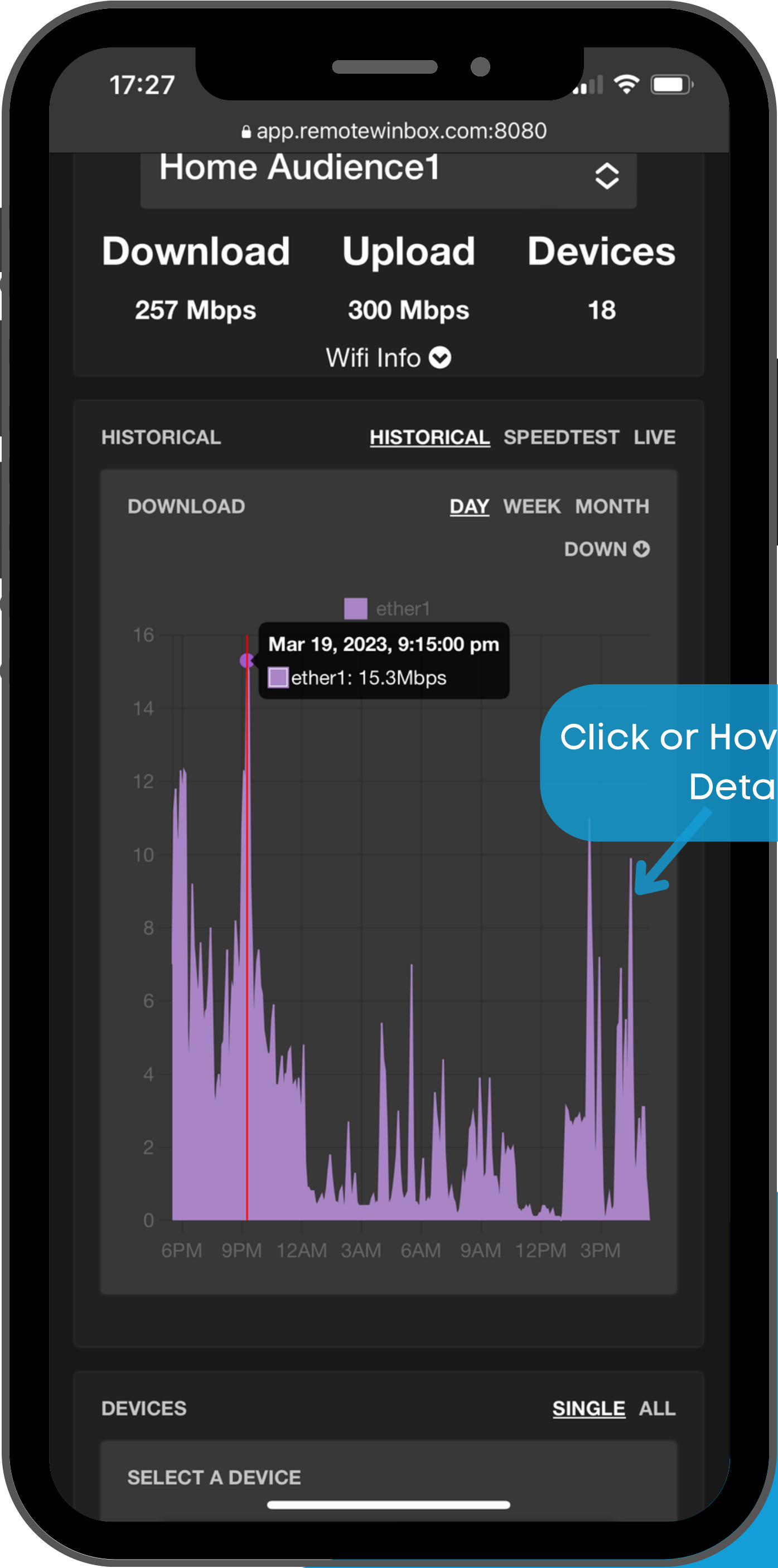
Wifi Info



39





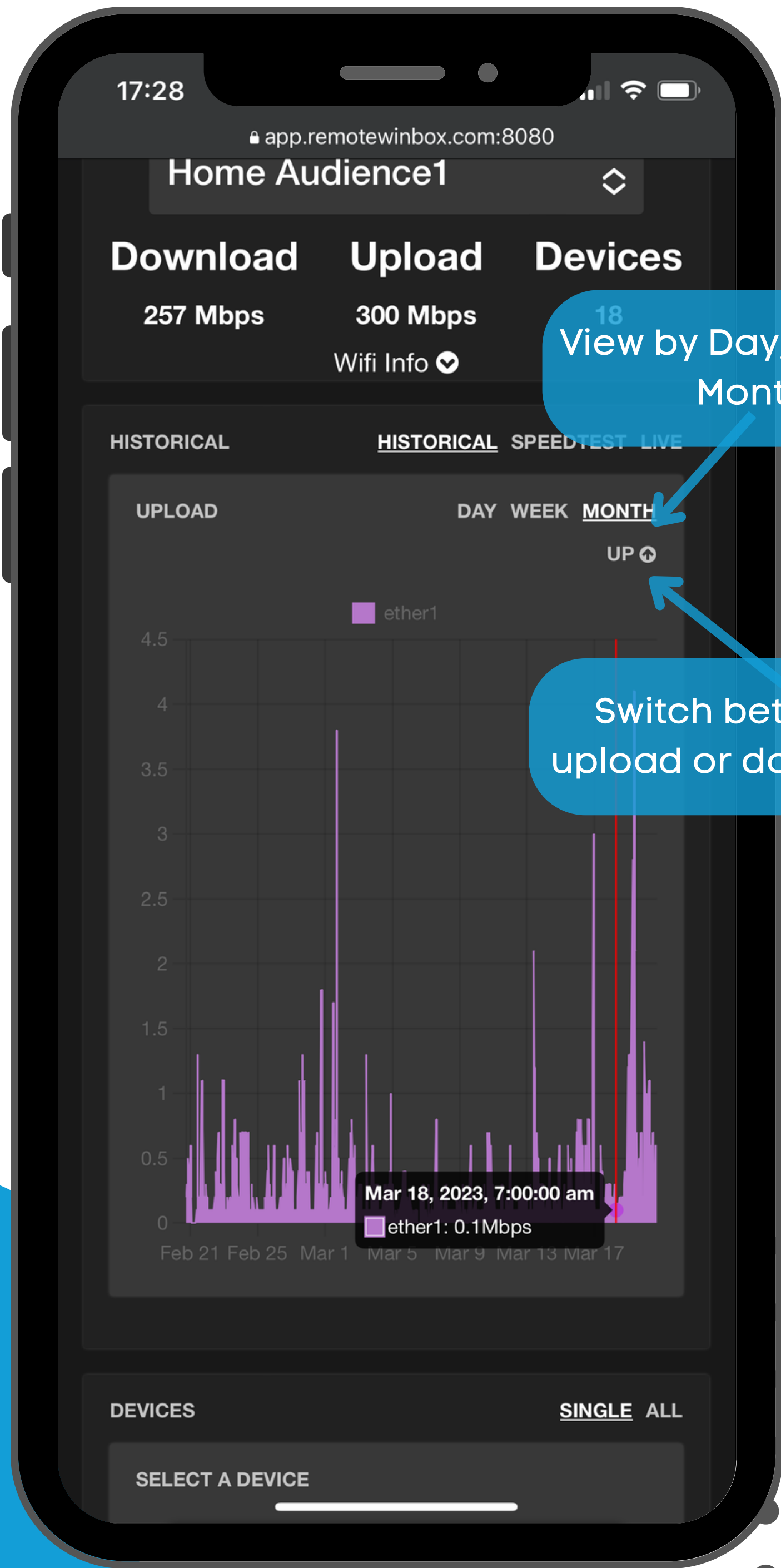


DEVICES

SINGLE

ALL

SELECT A DEVICE



DEVICES

SINGLE

ALL

SELECT A DEVICE

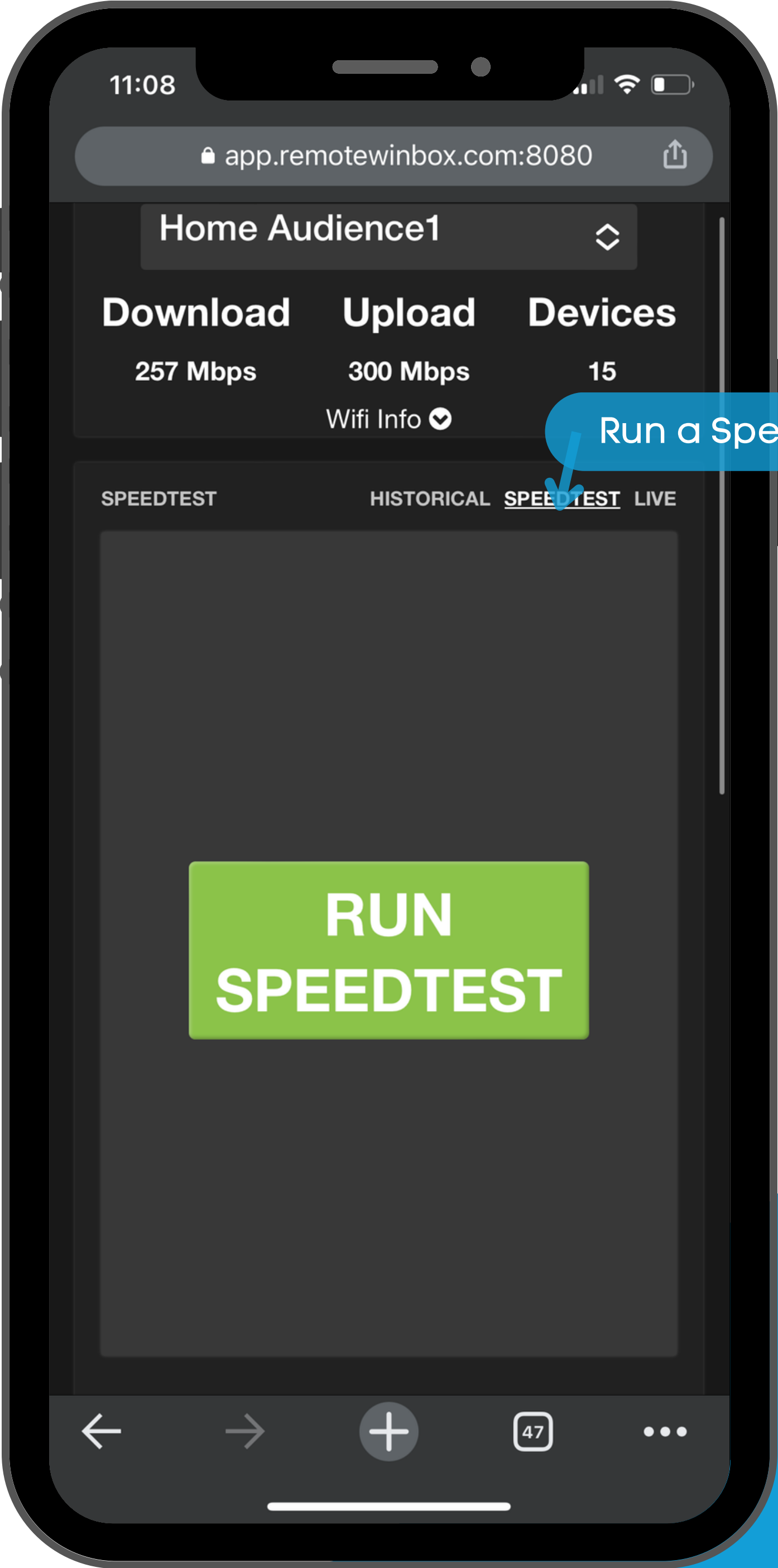
18

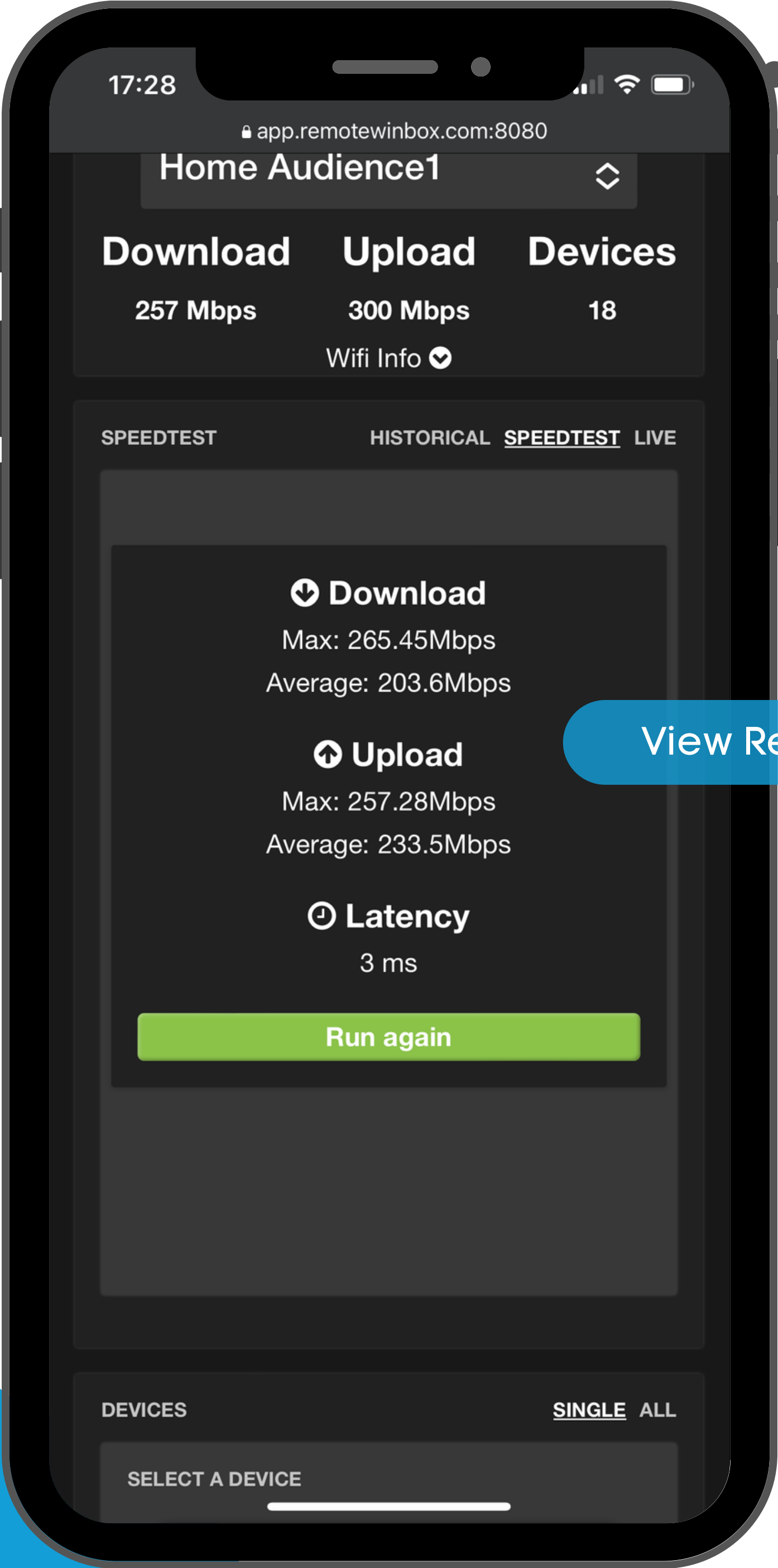
View by Day, Week or Month

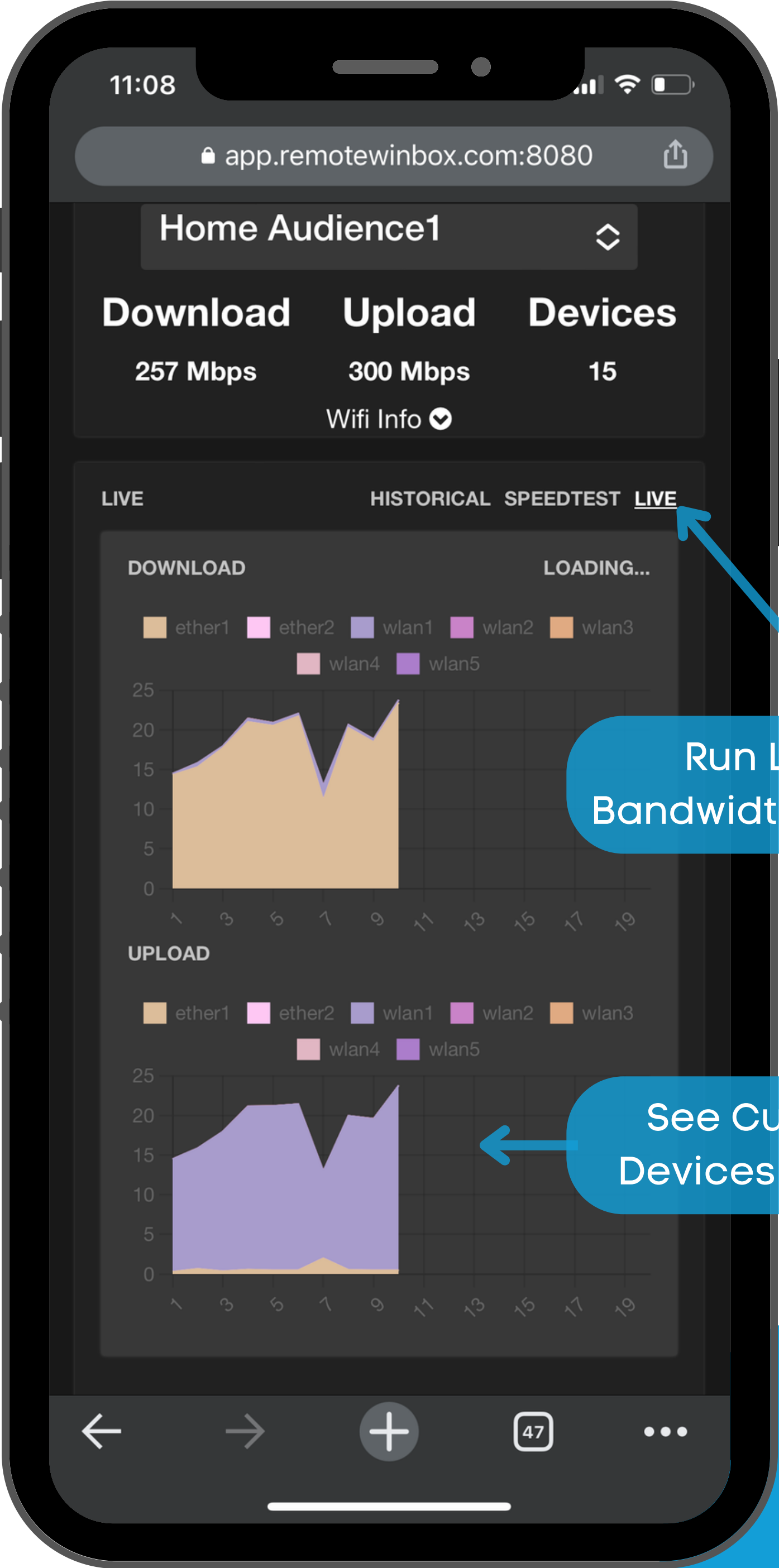
Switch between upload or download



Router



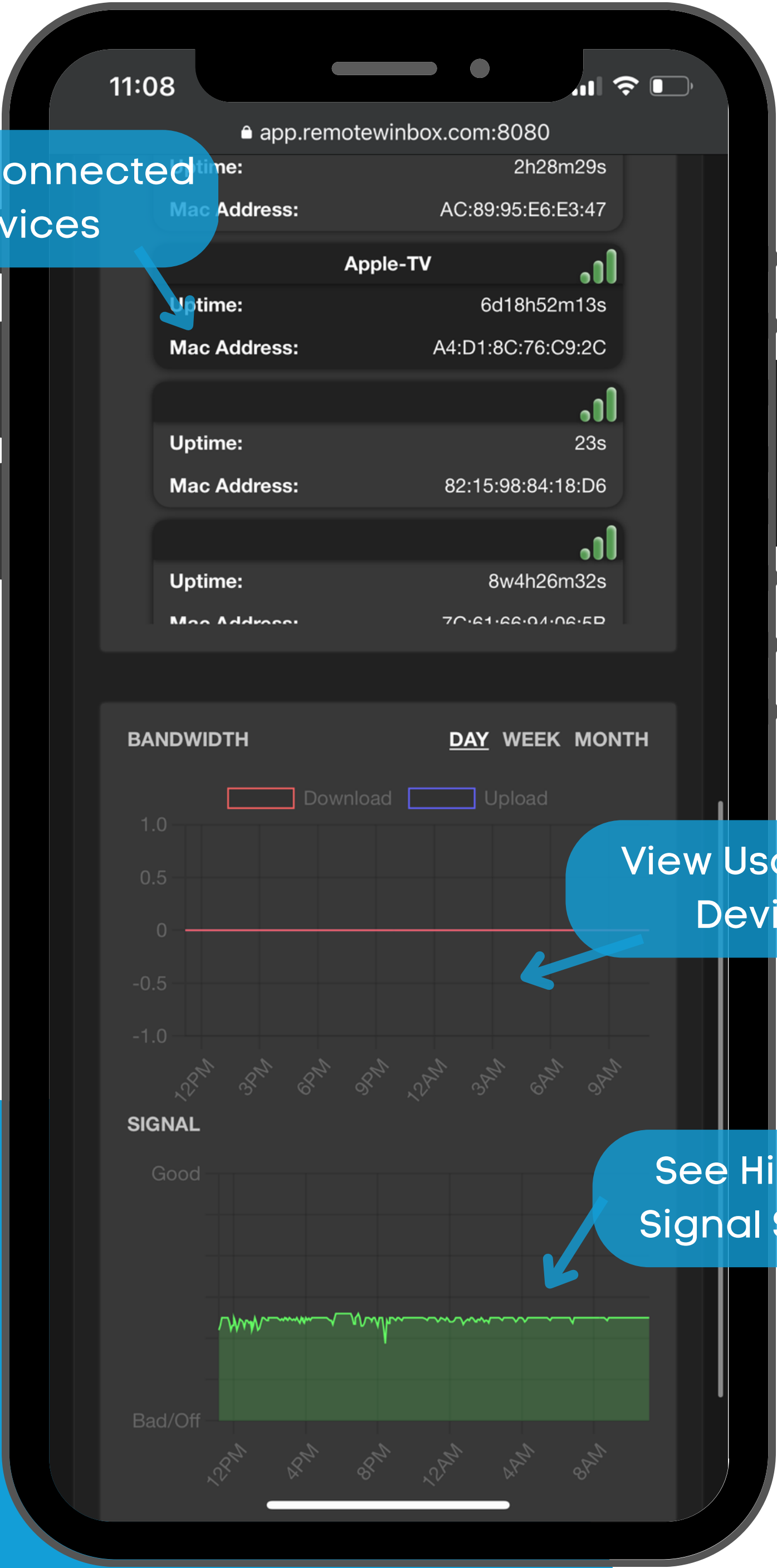




Run Live Bandwidth Usage

See Current Devices Usage

List of Connected Devices



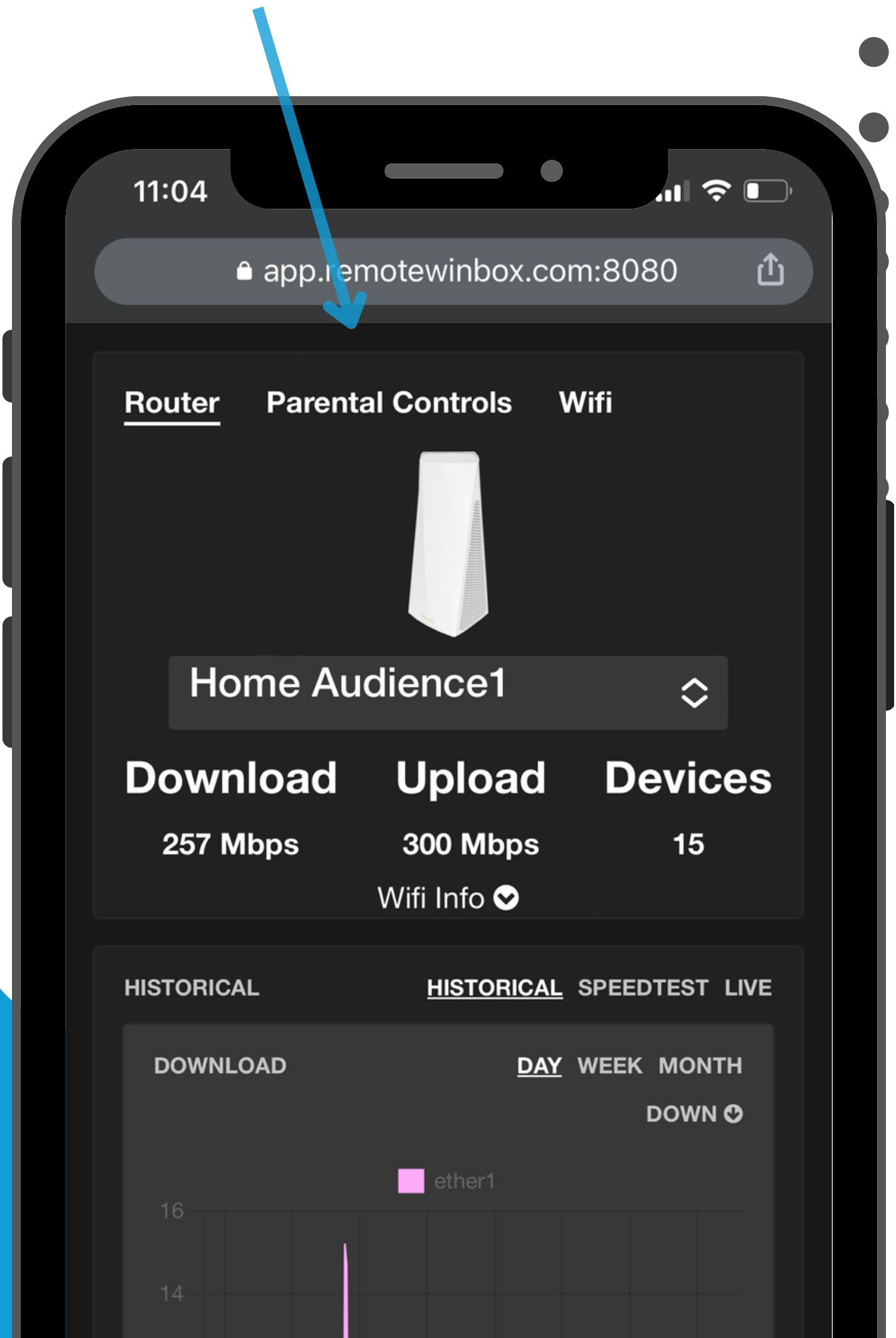
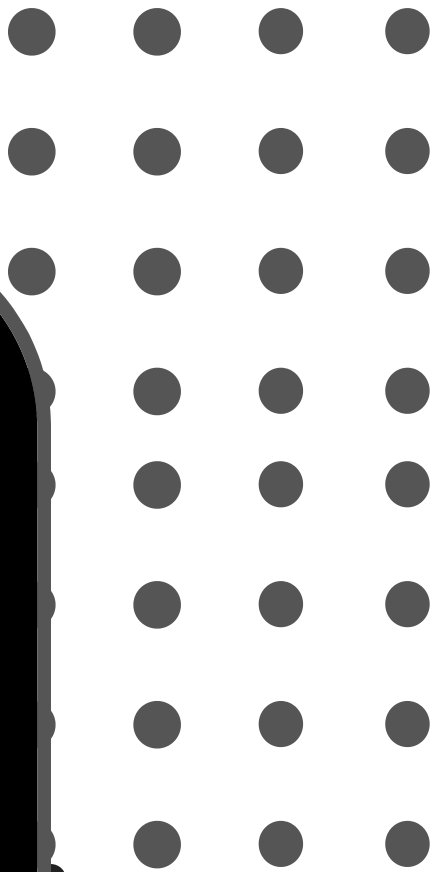
View Usage By Device

See Historical Signal Strength

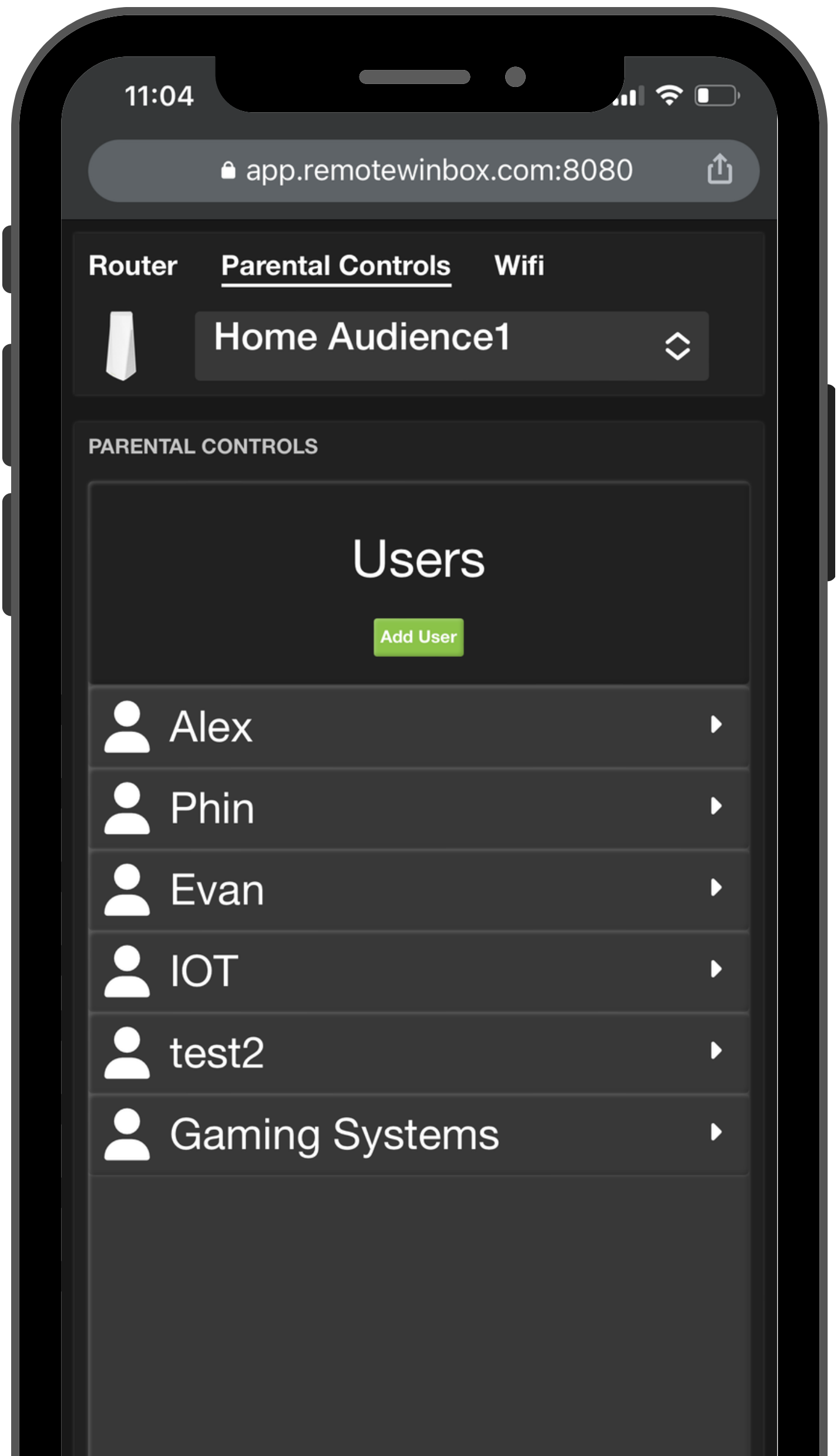


One of the most useful features is Parental Controls where users can adjust usage set schedules, and more on a per-device or per-user basis.

You can find the Parental Controls along the top tabs of the end-user view.



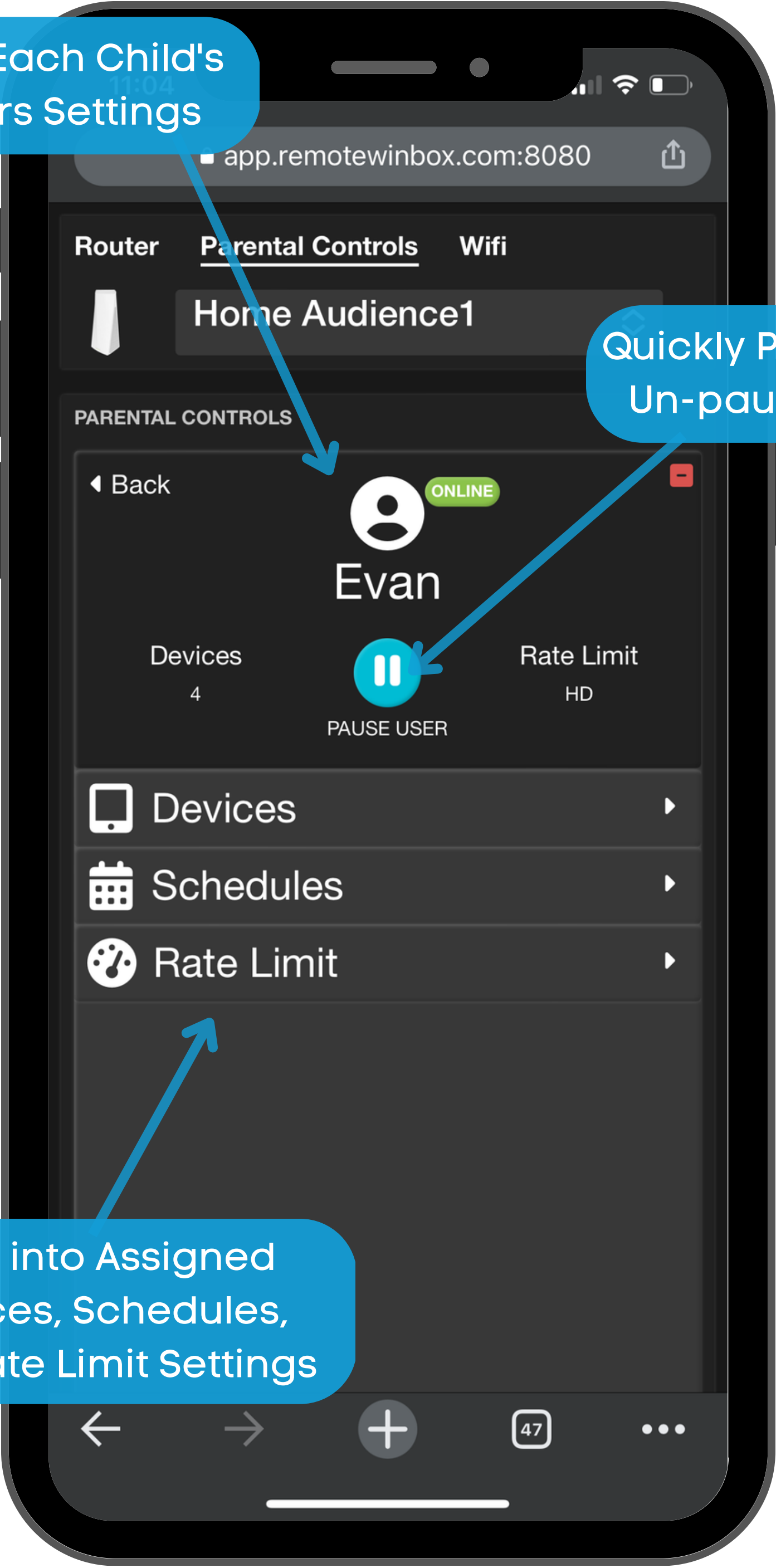
Parents can add individual users and assign devices. This can be divided by children, or you can categorize all Gaming Systems together for easy control on rate limits and scheduling.

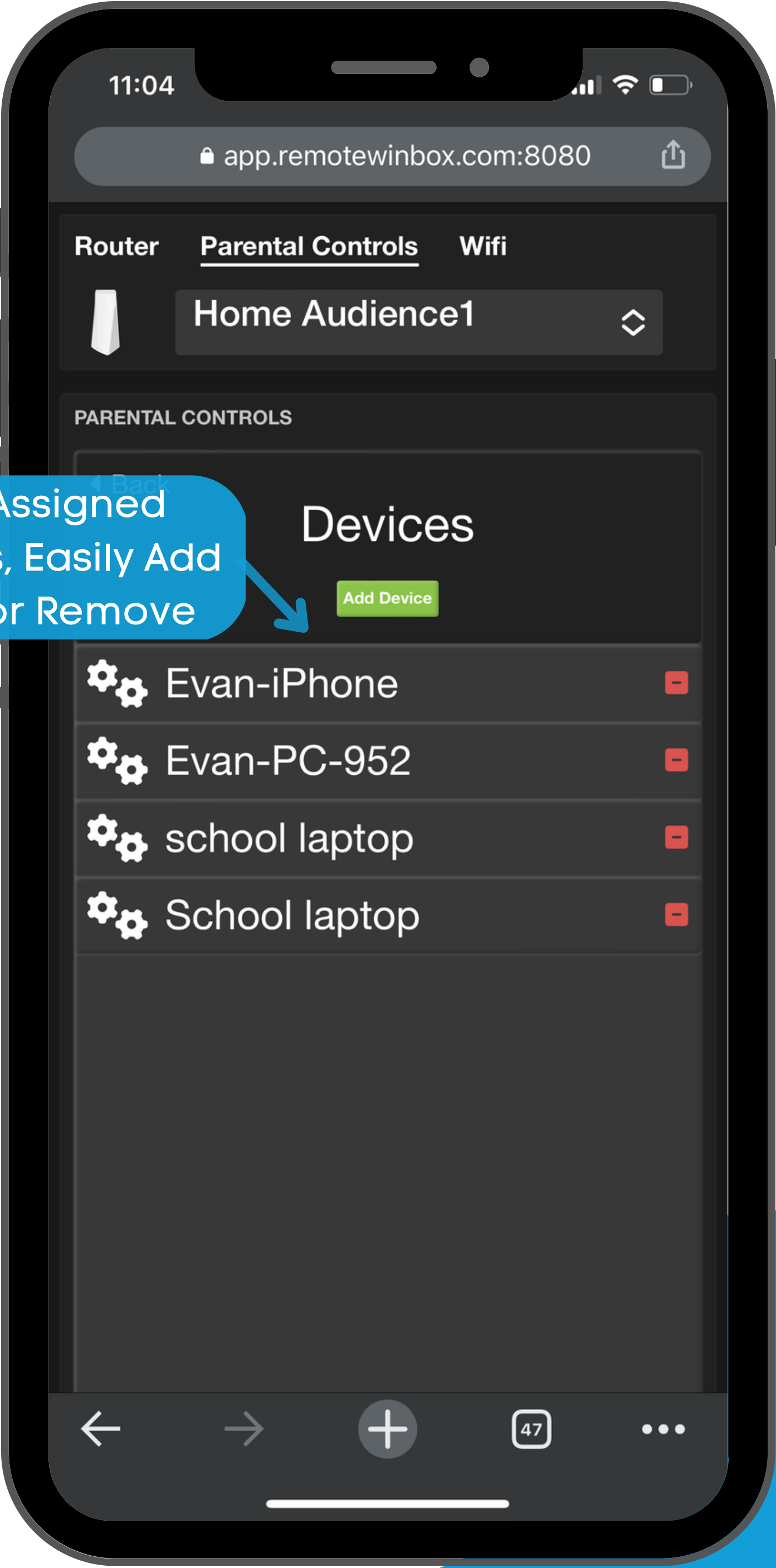


See Each Child's Users Settings

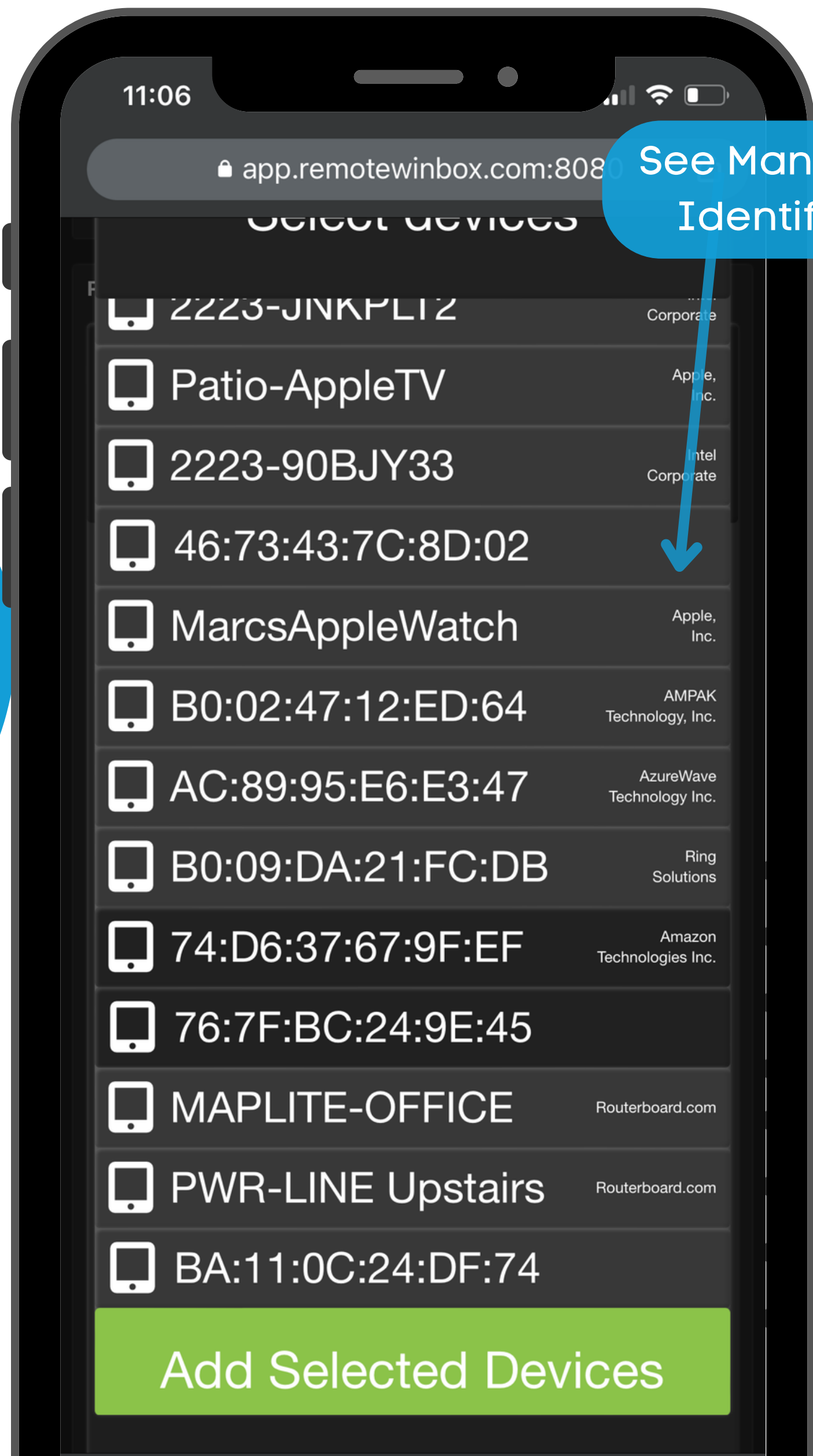
Quickly Pause and Un-pause users

View into Assigned Devices, Schedules, and Rate Limit Settings

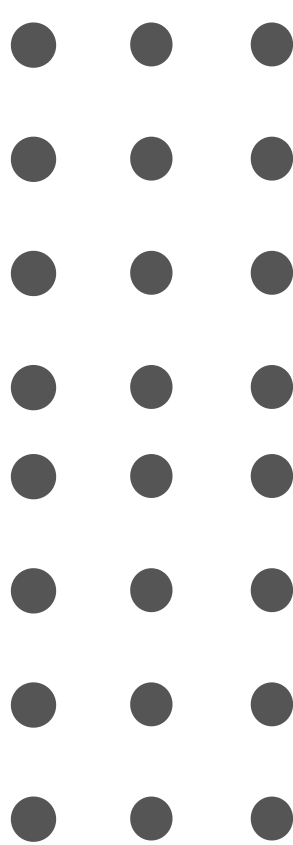


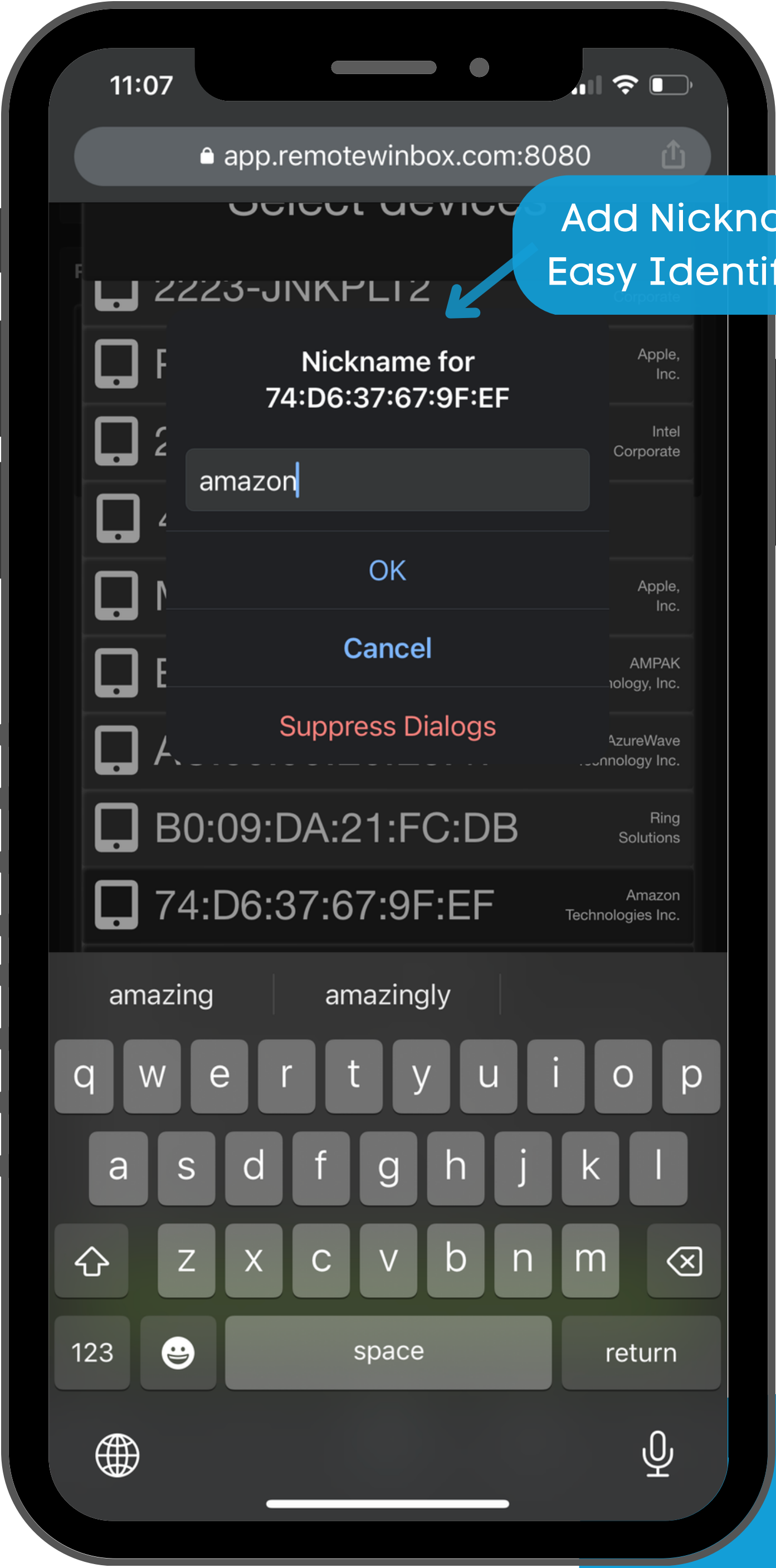


When adding a new device to a user, you'll see a list of all connected devices in the network. If they are missing a device name, the MAC address will be assigned.



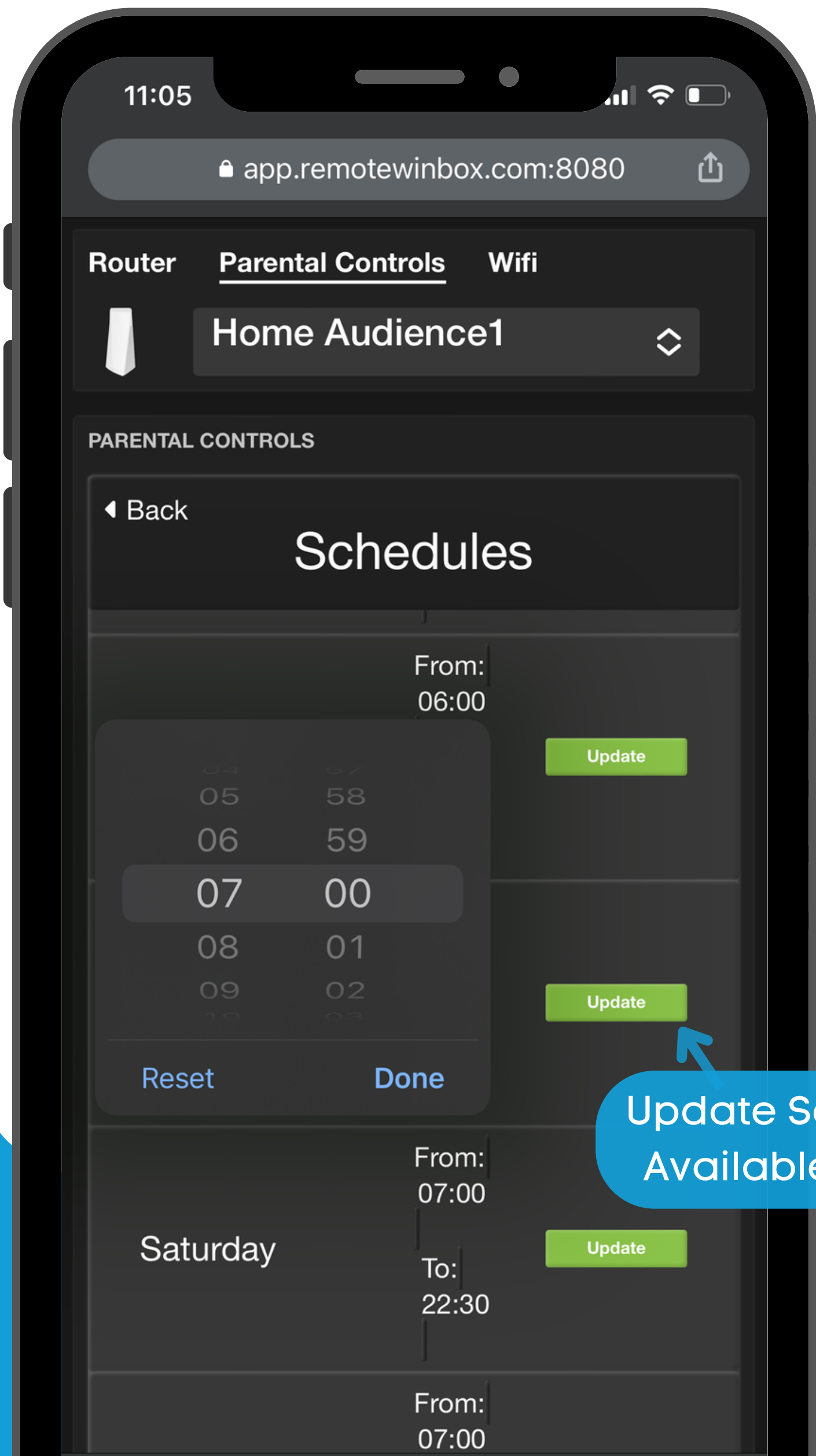
See Manufacturer Identification



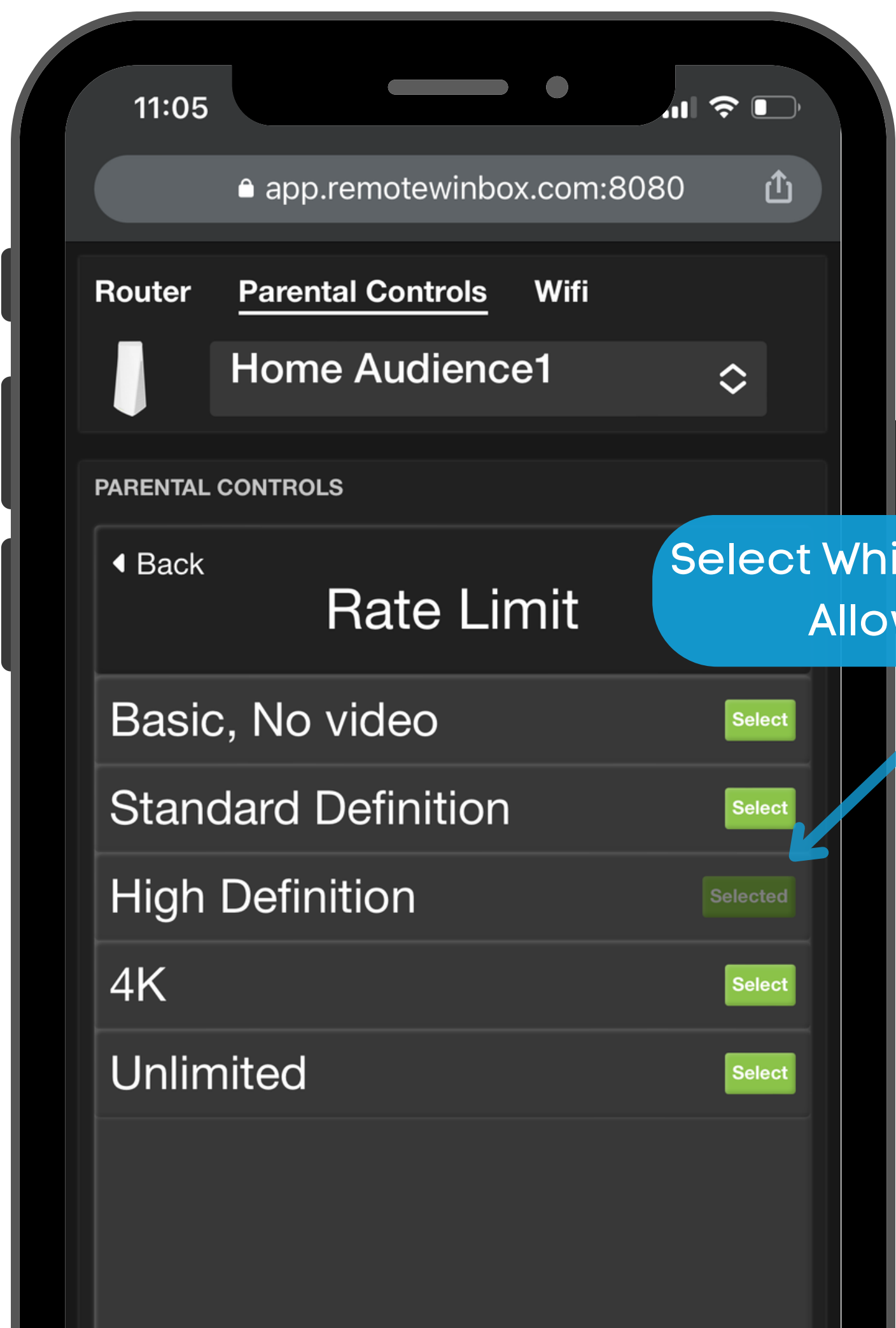




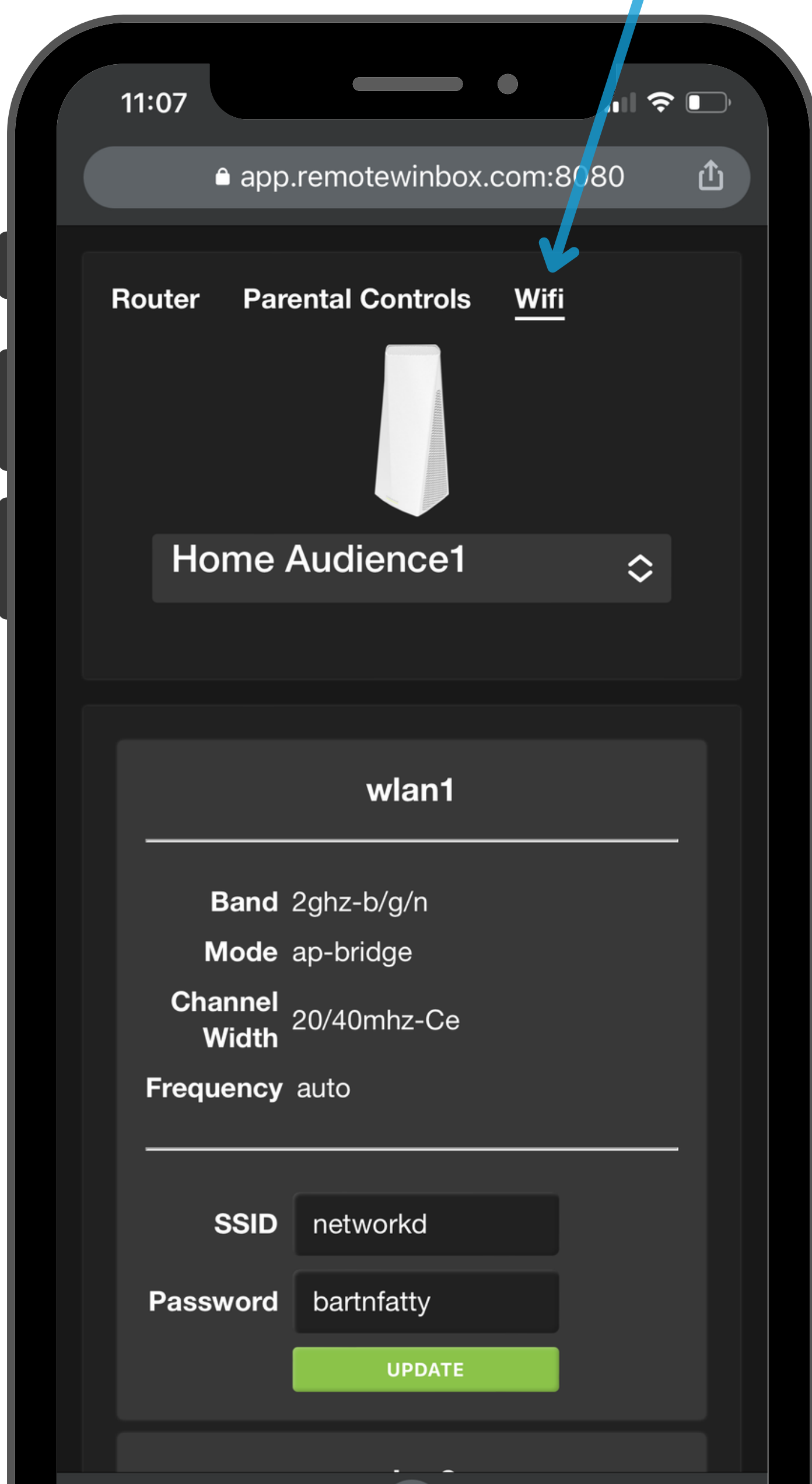
Each User can have a unique Schedule of available access. The time frame can be edited for each day of the week.



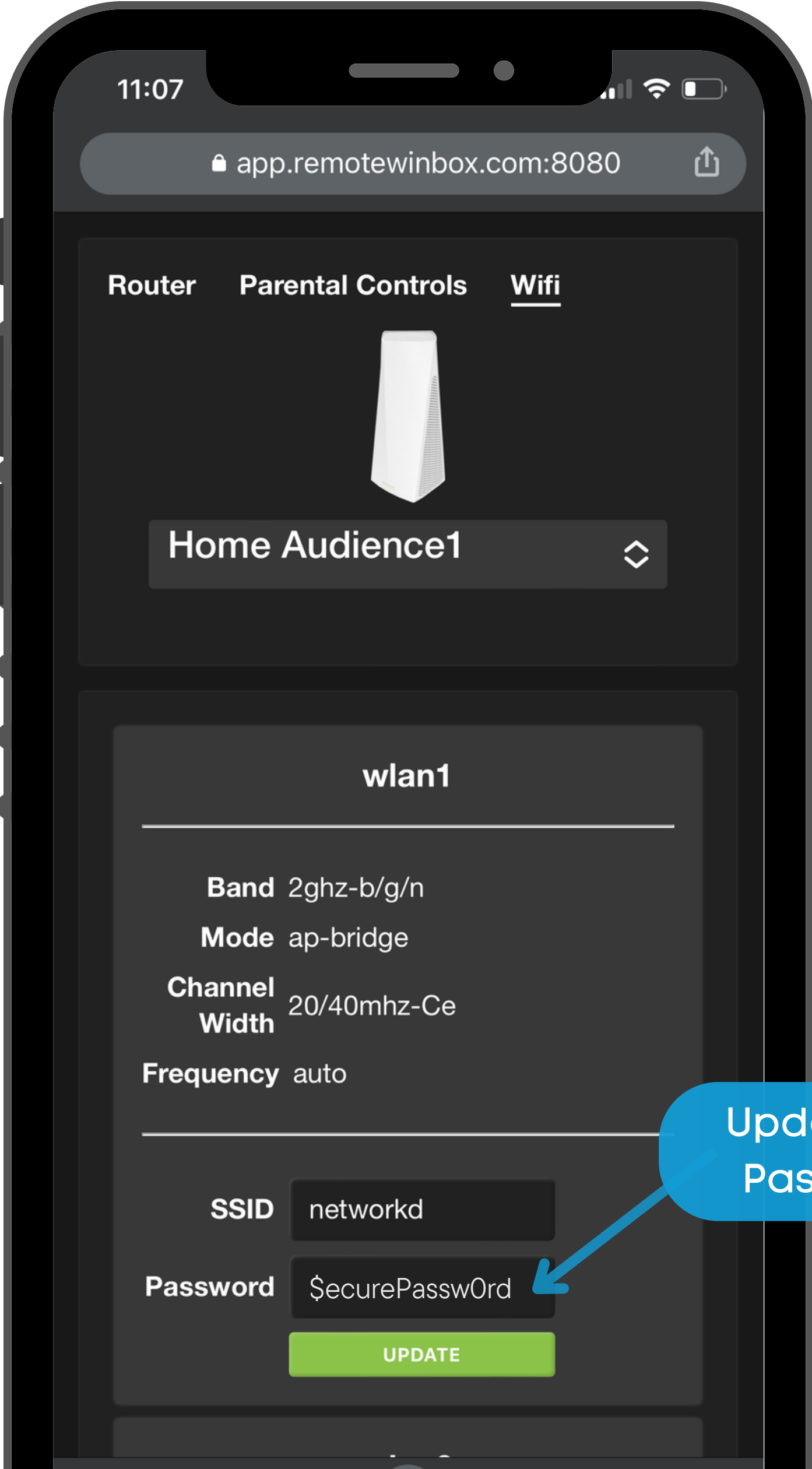
Users can also be Rate Limited. This is useful when a high-consuming device is hogging bandwidth, a user can Rate Limit to cut back on usage. An example would be limiting an Xbox or Playstation to stop disruption to other devices on the network.



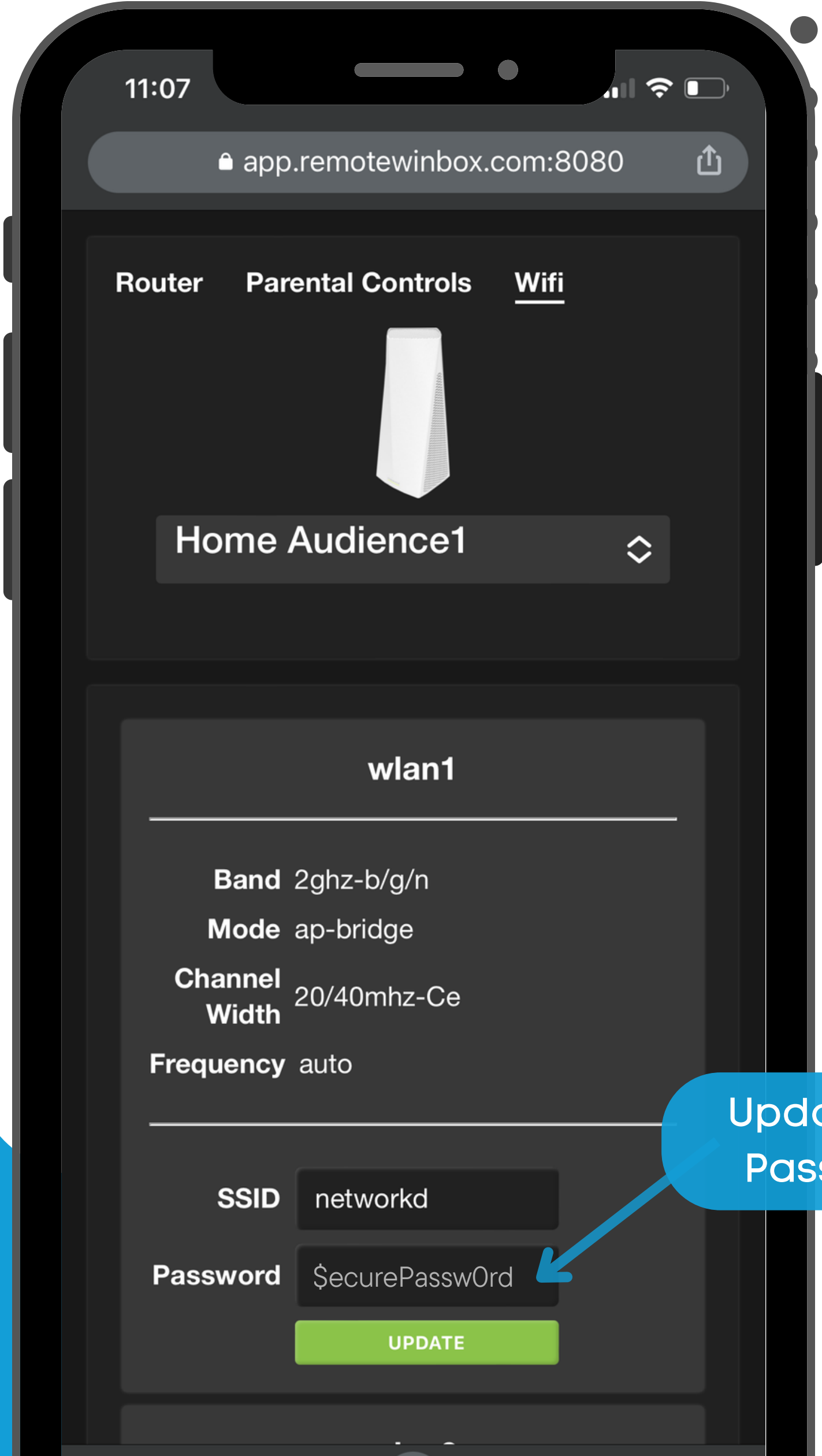
Another tool to help you see into your home network is the Wifi tab from the dashboard.



Within here, you can view details on your home network WiFi and edit your WiFi SSID or Password easily.



Within here, you can view details on your home network WiFi and edit your WiFi SSID or Password easily.





RemoteWinBox

Subscriber Self-Care

A safe, secure home network can be easy to manage with RemoteWinBox Subscriber Self-Care. Create a network to fit your needs and that protects your internet and your family.

Learn more at
remotewinbox.com

