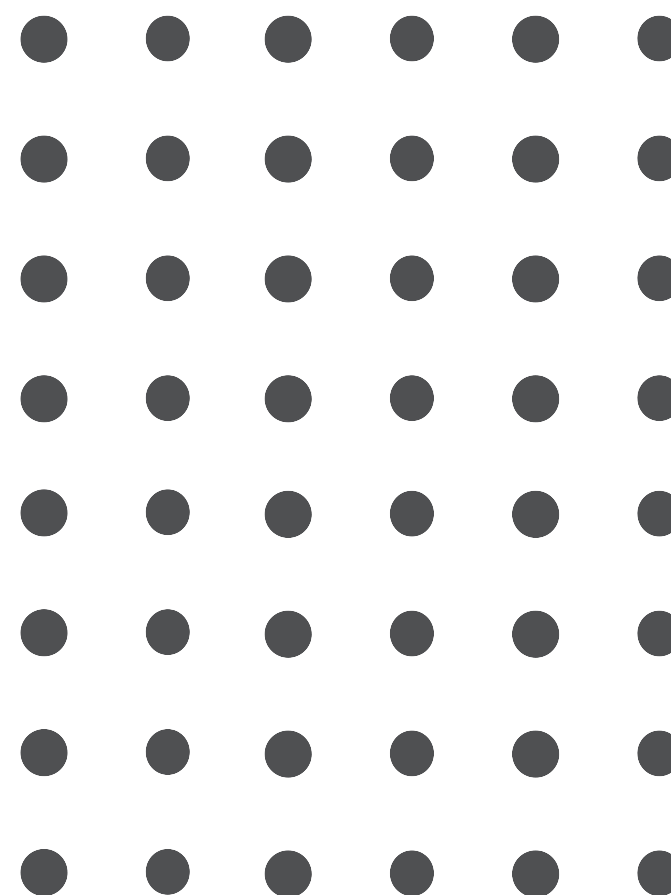
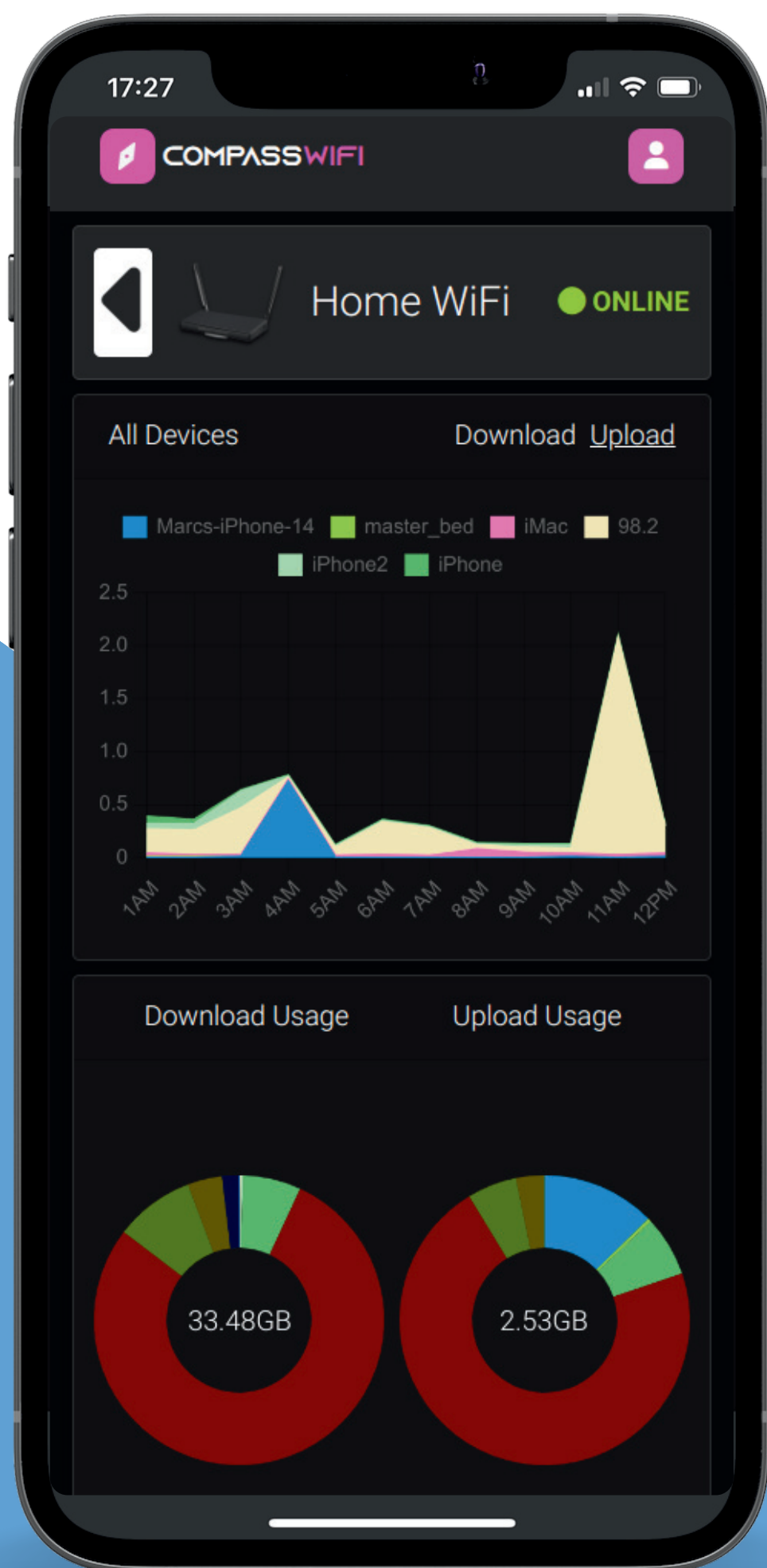
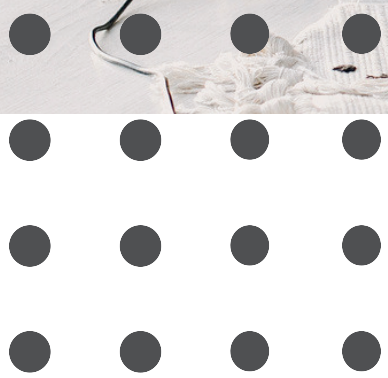




SUBSCRIBER SELF-CARE GUIDE

How to get started with
your home network
management and control.





The Internet is an abundant source of never-ending content, offering endless opportunities to play games, watch your favorite shows, and learn about anything with just a few clicks.

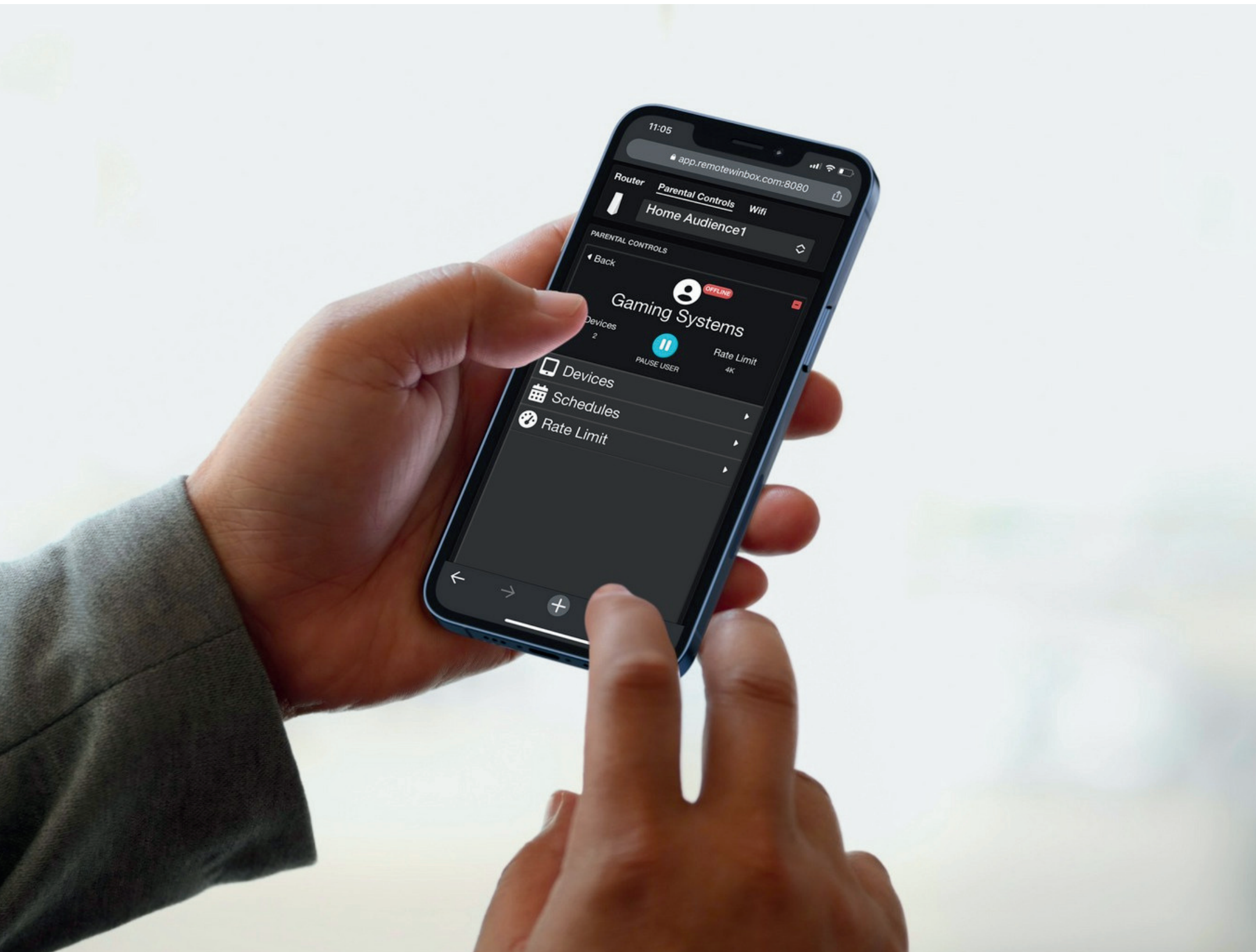
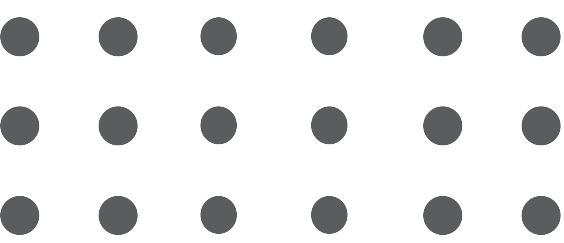
However, the Internet is also inundated with harmful content that can pose a significant threat to the safety of your home and family. In such circumstances, having measures in place to safeguard your children, home network, and monitor your usage can make all the difference.





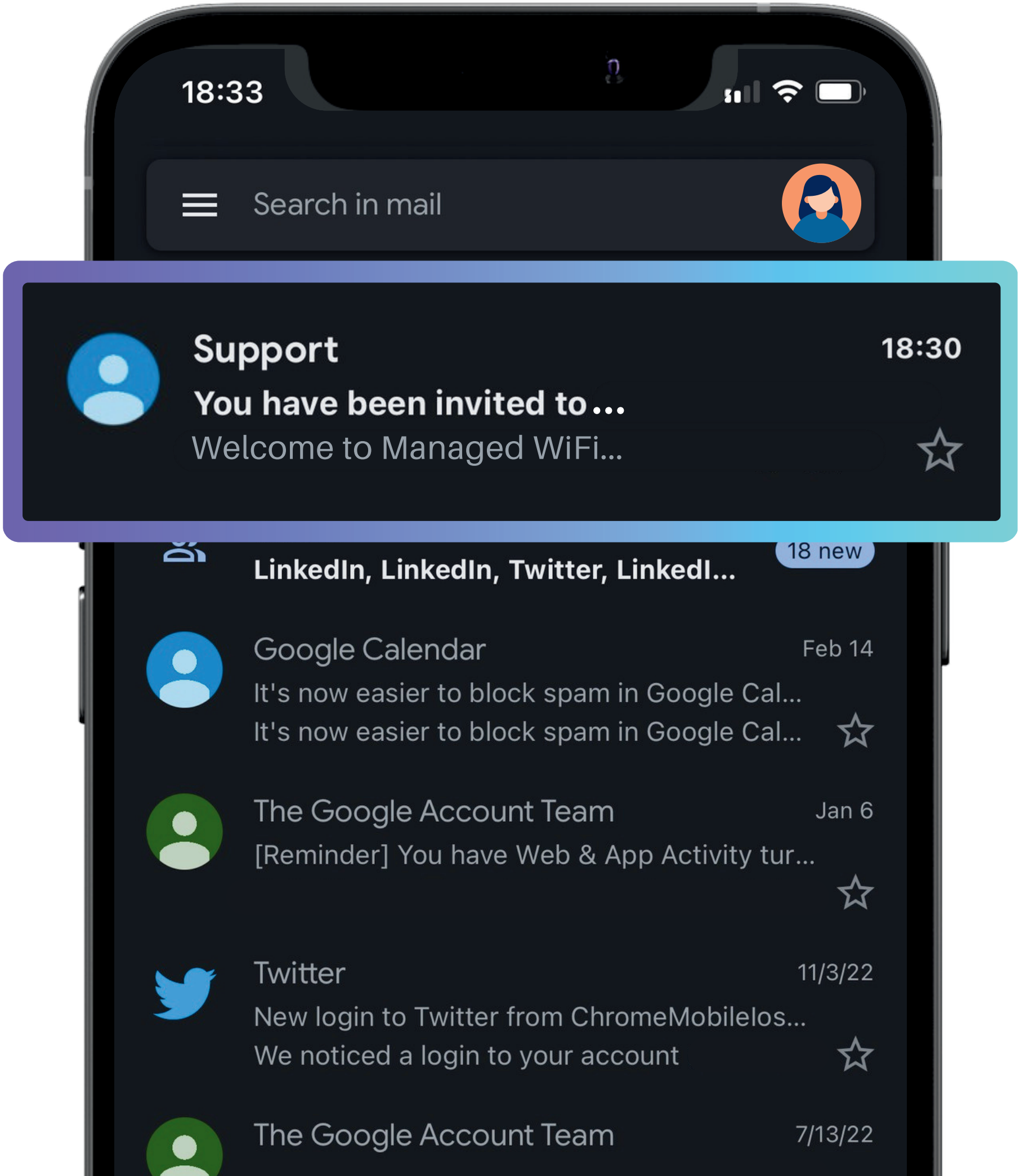
With Subscriber Self-Care

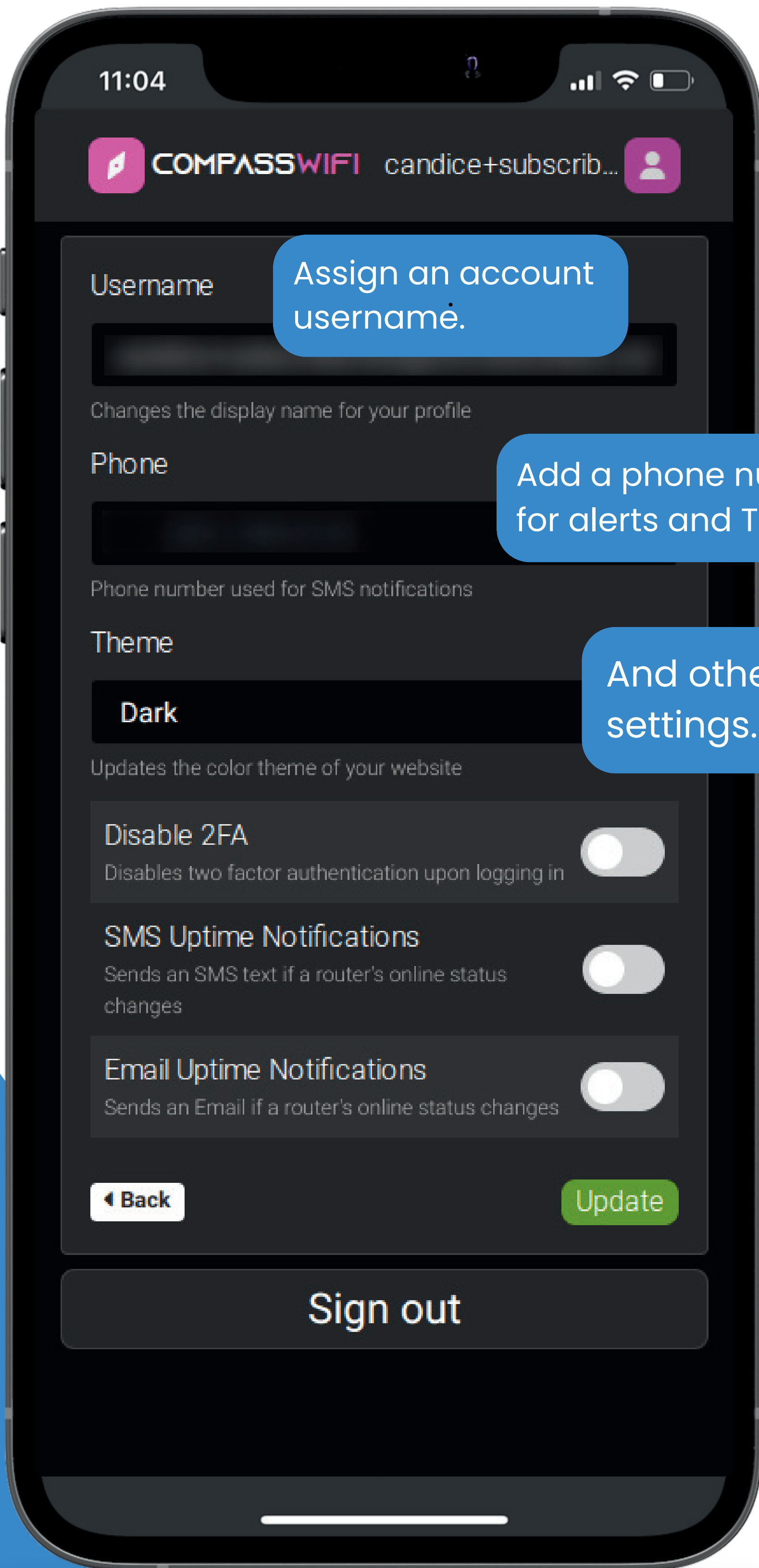
You have the power to monitor your network, update WiFi settings, and most importantly, protect the children in your home. By being aware of what's happening in your home network and taking appropriate steps, you can create a safer and more secure online environment for your loved ones.



How to Get Started:

You will receive an email invitation from your Internet Service Provider with a link to register to the managed WiFi platform.





11:04



COMPASSWIFI

candice+subscrib...



Username

Assign an account username.

Changes the display name for your profile

Phone

Add a phone number for alerts and TFA.

Phone number used for SMS notifications

Theme

And other settings.

Dark

Updates the color theme of your website

Disable 2FA

Disables two factor authentication upon logging in



SMS Uptime Notifications

Sends an SMS text if a router's online status changes



Email Uptime Notifications

Sends an Email if a router's online status changes



◀ Back

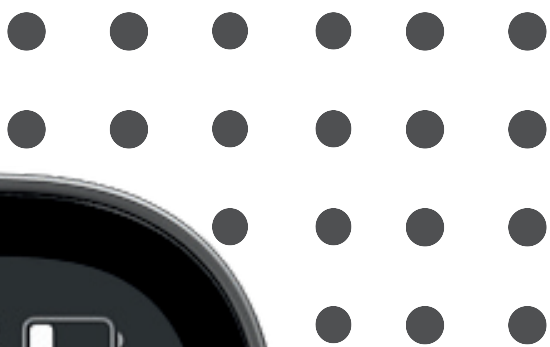
Update

Sign out

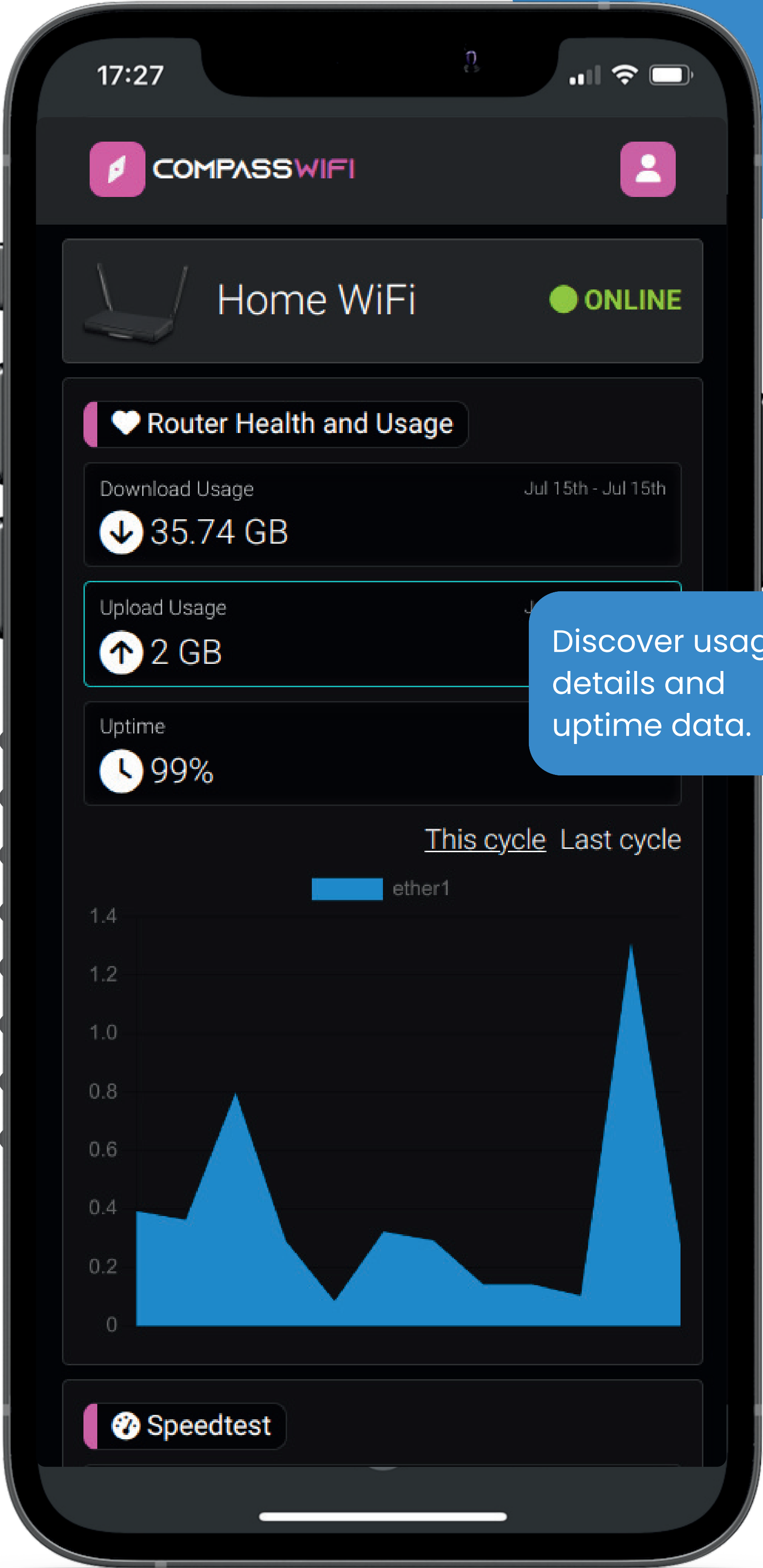


You will be prompted to change your password upon login.

Once you are logged in, you should see a list of your routers.

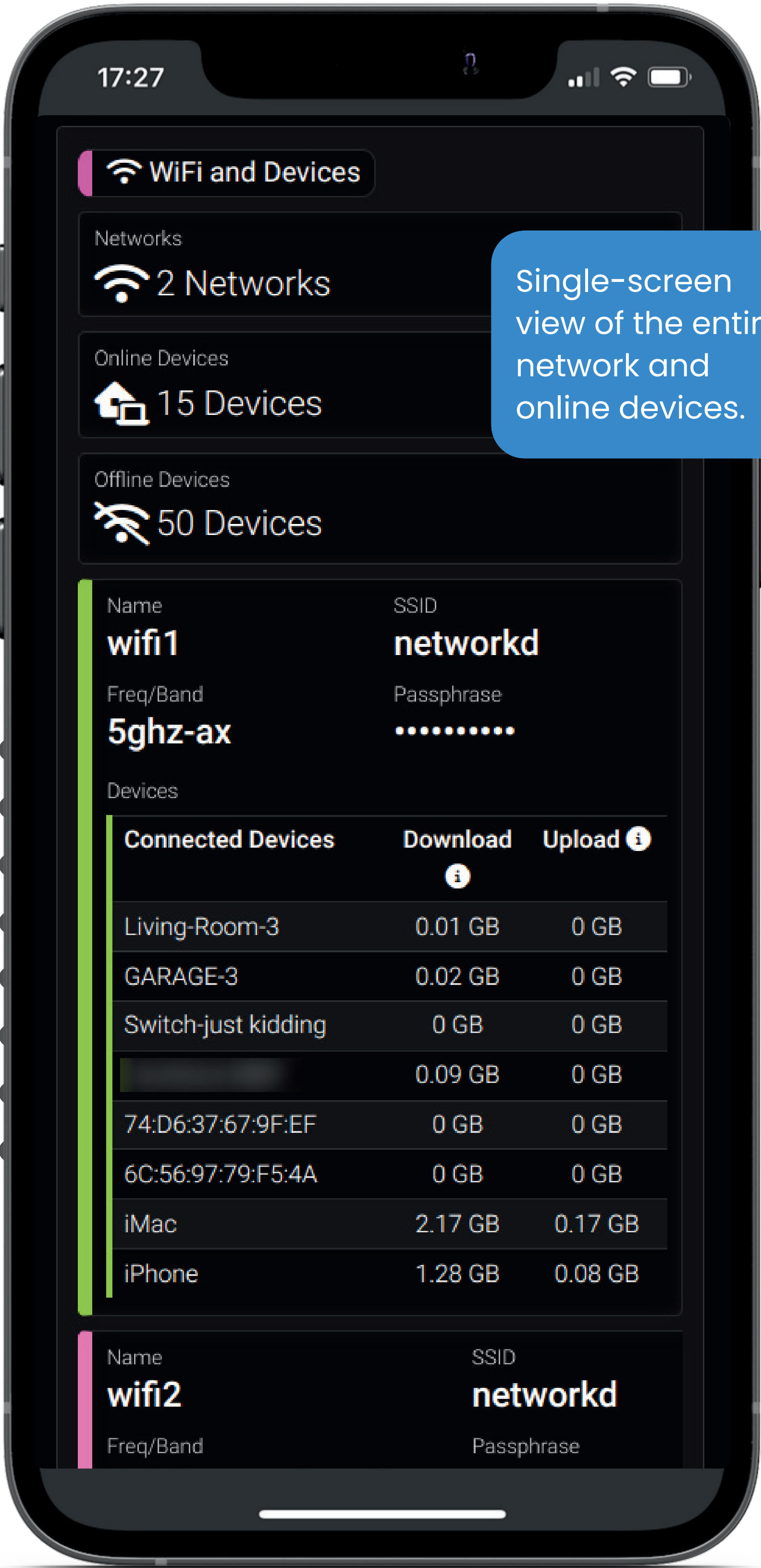


ROUTER VIEW

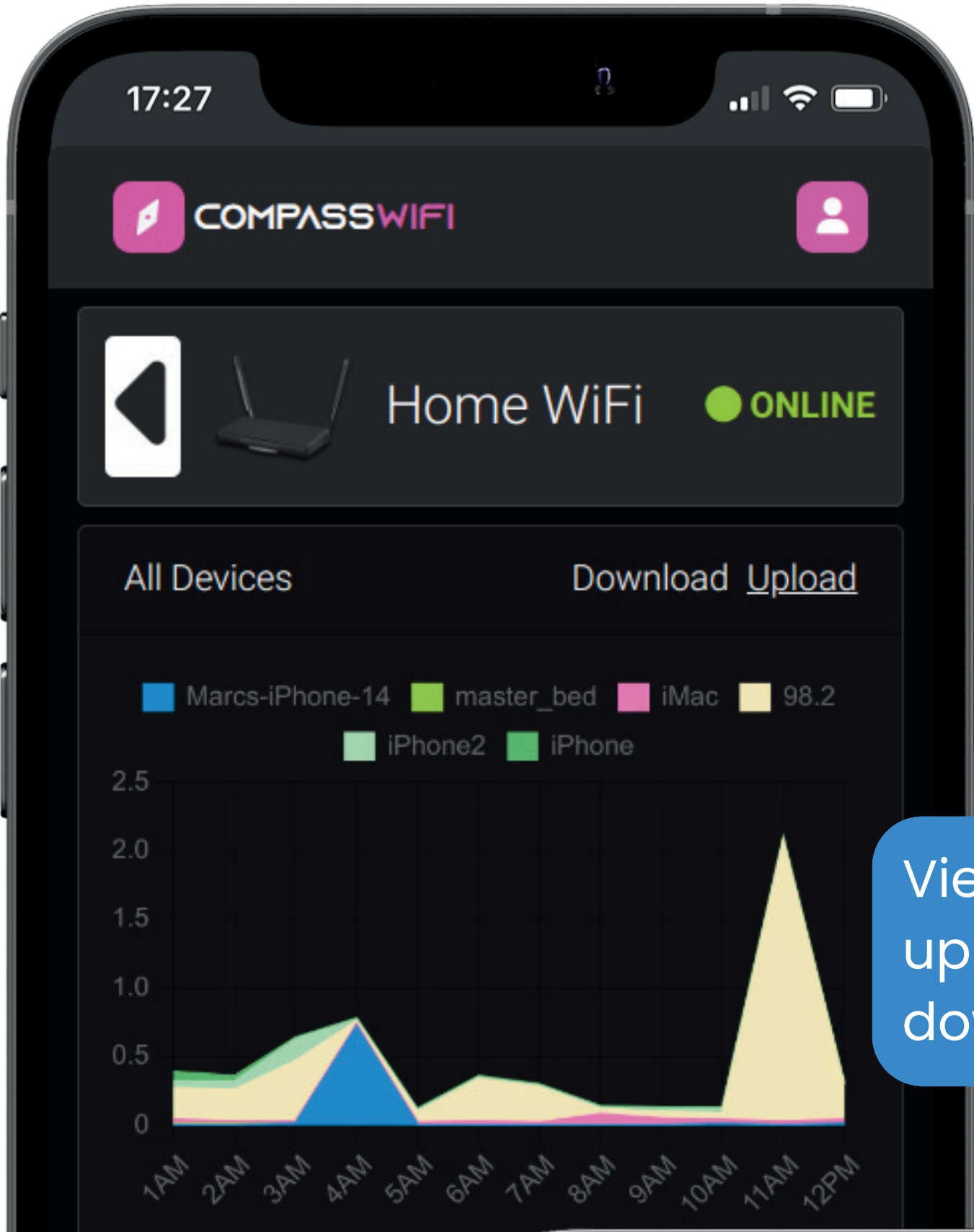




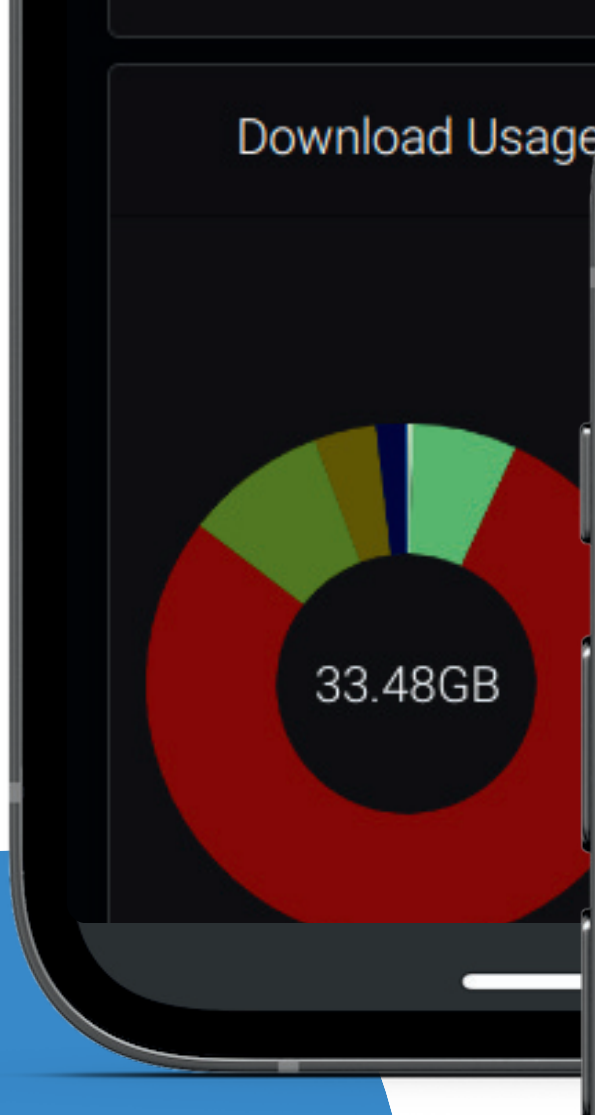
ROUTER VIEW



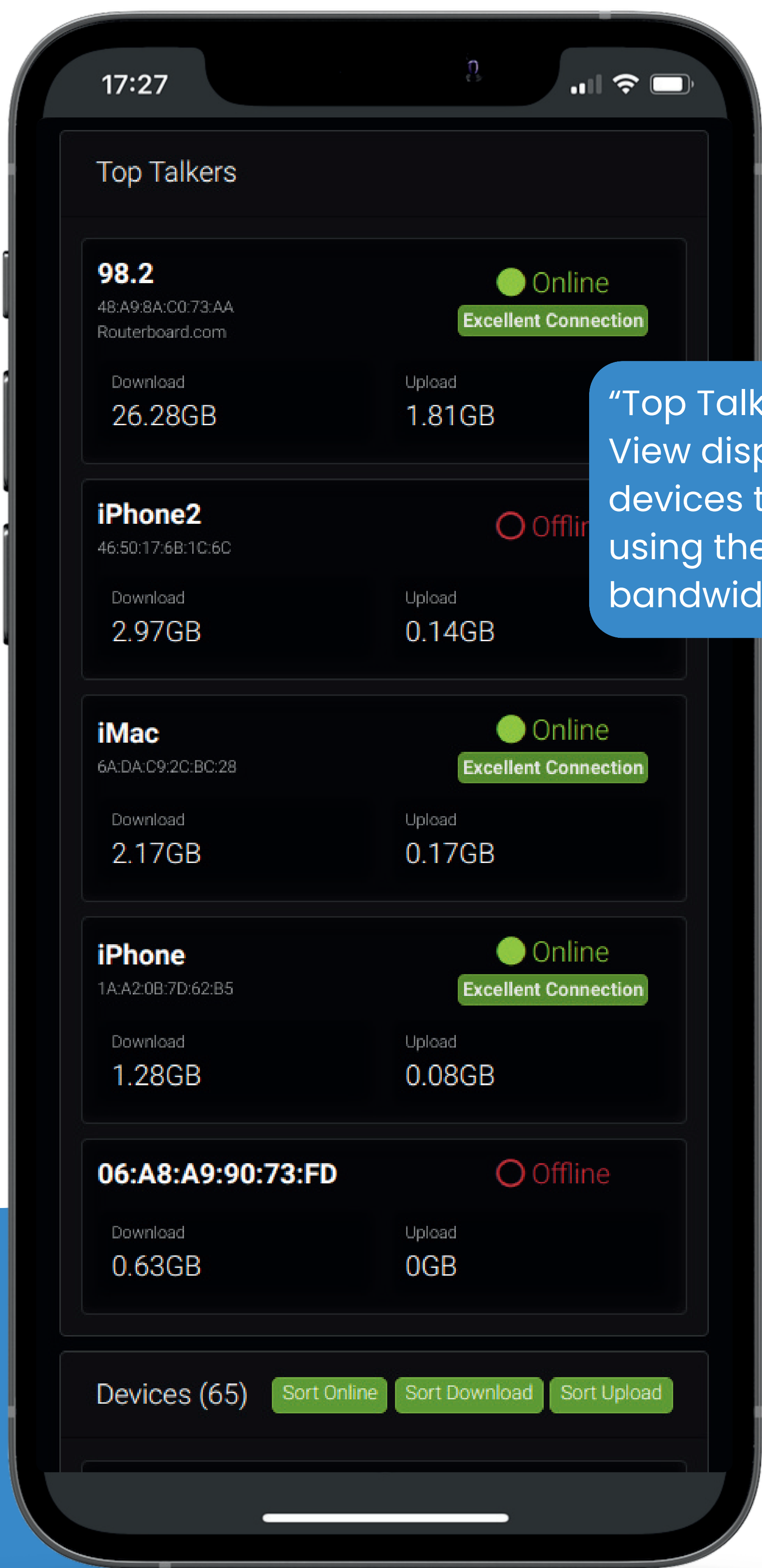
ROUTER HEALTH AND USAGE



View historical upload and download usage.

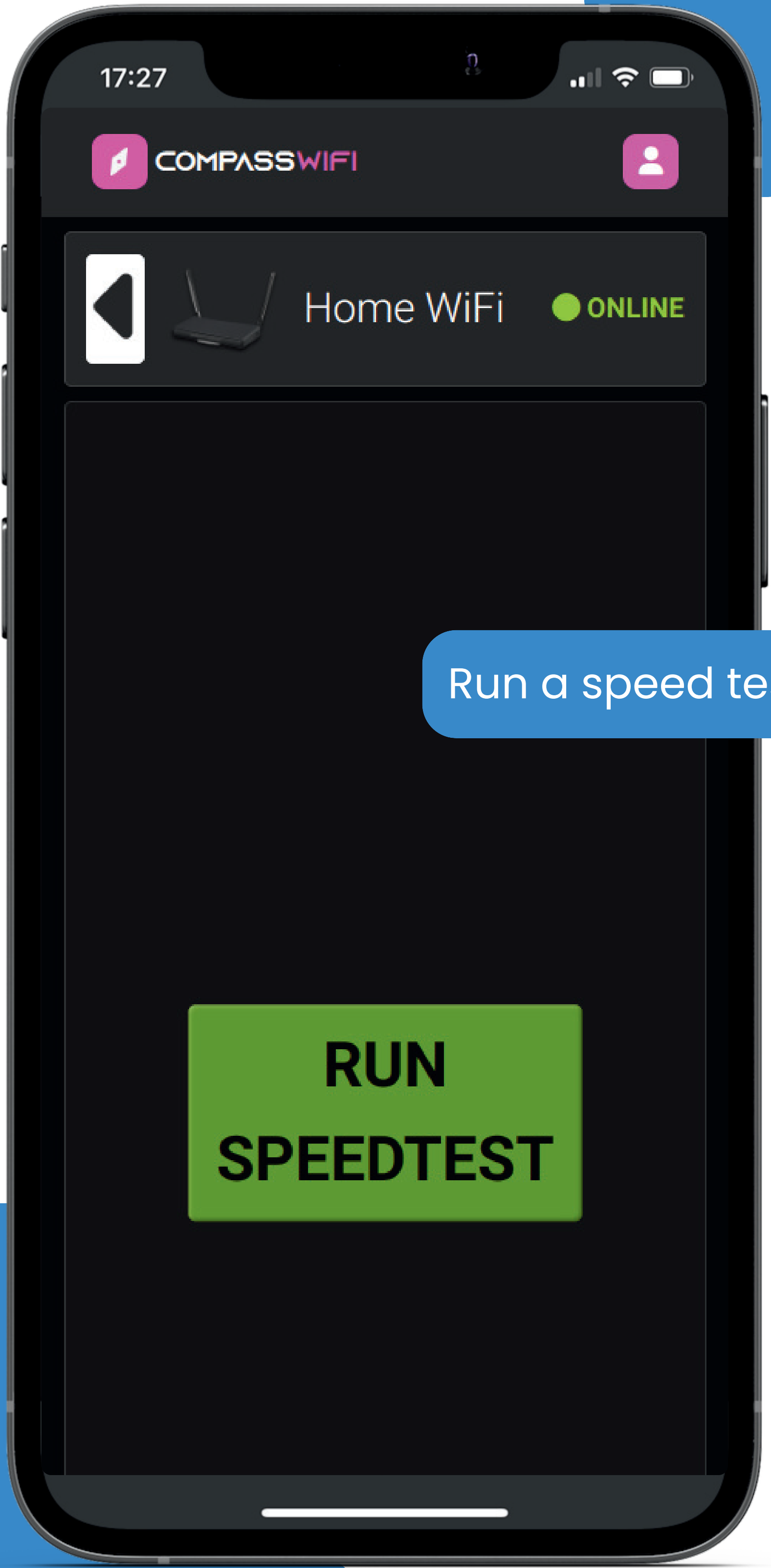


ROUTER HEALTH
AND USAGE



“Top Talkers”
View displays the
devices that are
using the most
bandwidth.

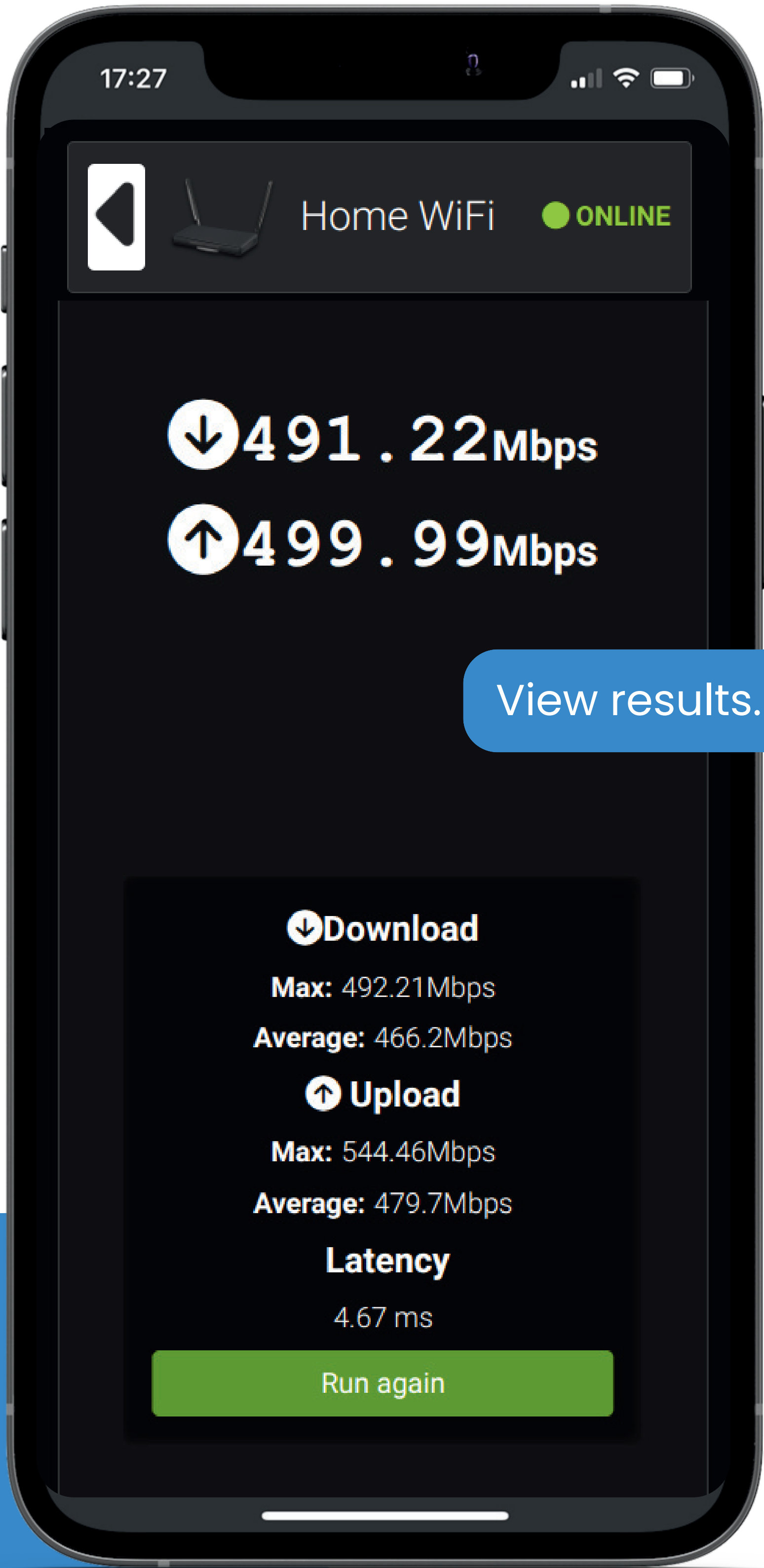
SPEEDTEST



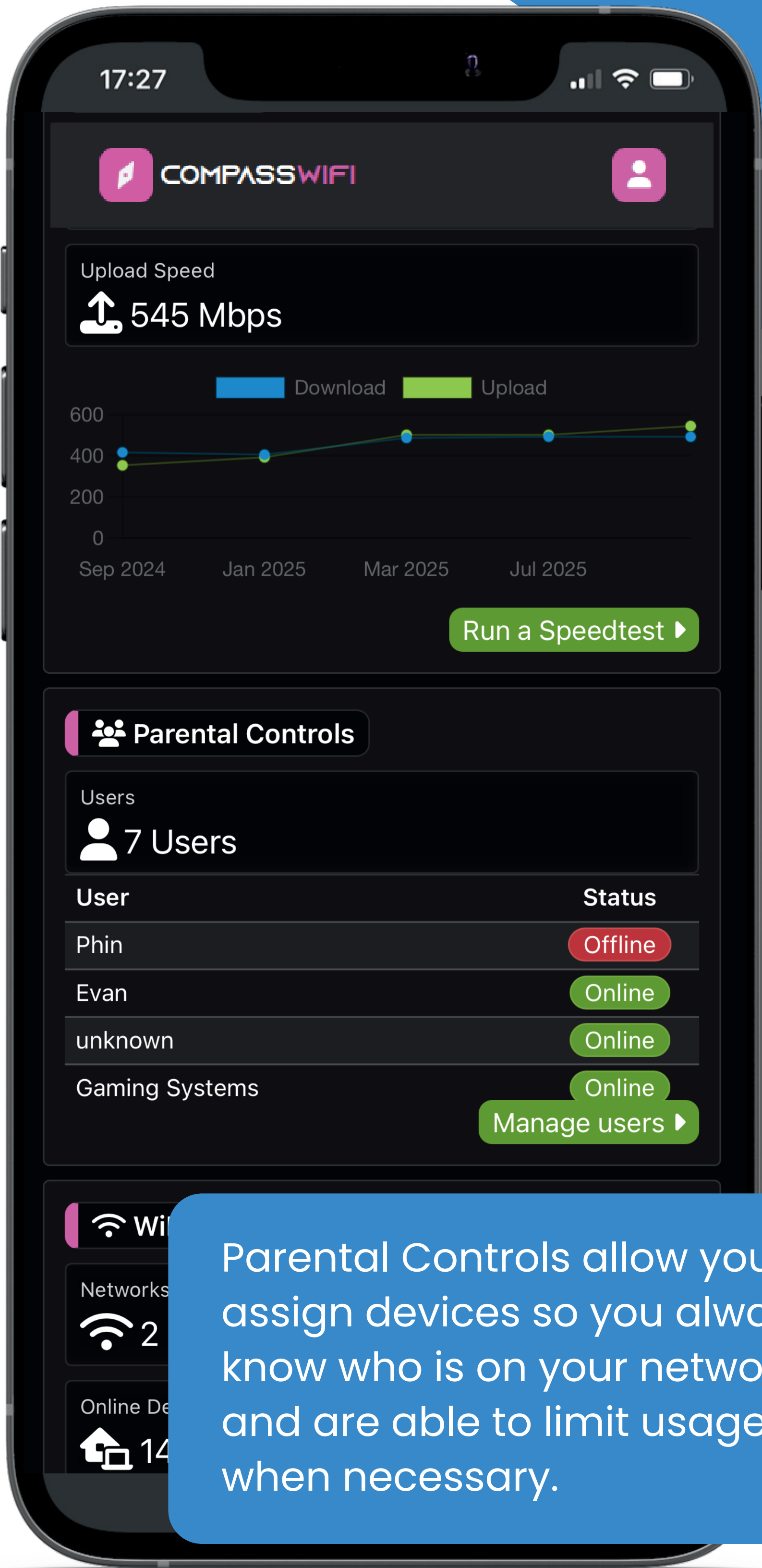
Run a speed test.

**RUN
SPEEDTEST**

SPEEDTEST

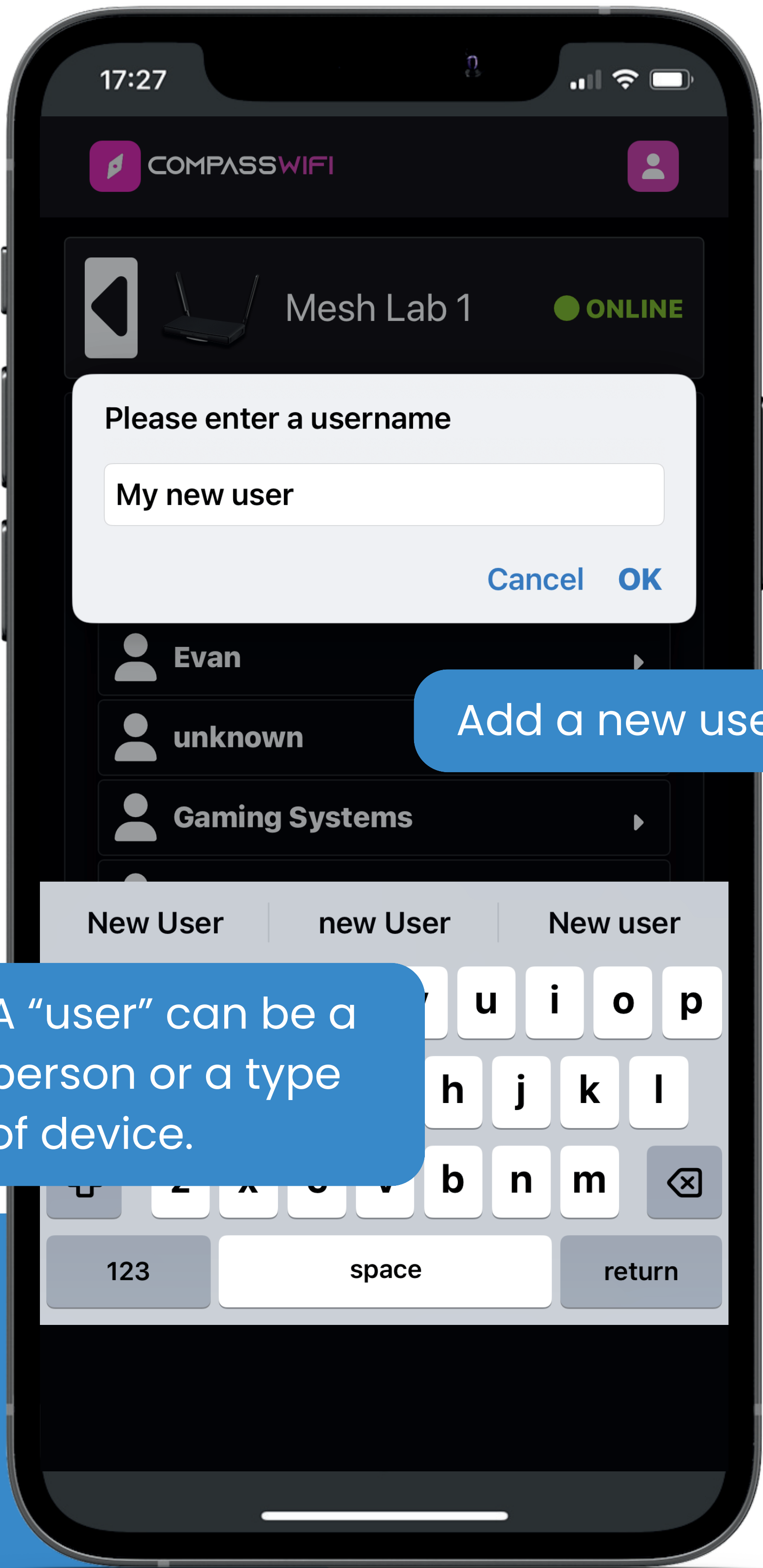


PARENTAL CONTROLS



Parental Controls allow you to assign devices so you always know who is on your network and are able to limit usage when necessary.

PARENTAL CONTROLS



Please enter a username

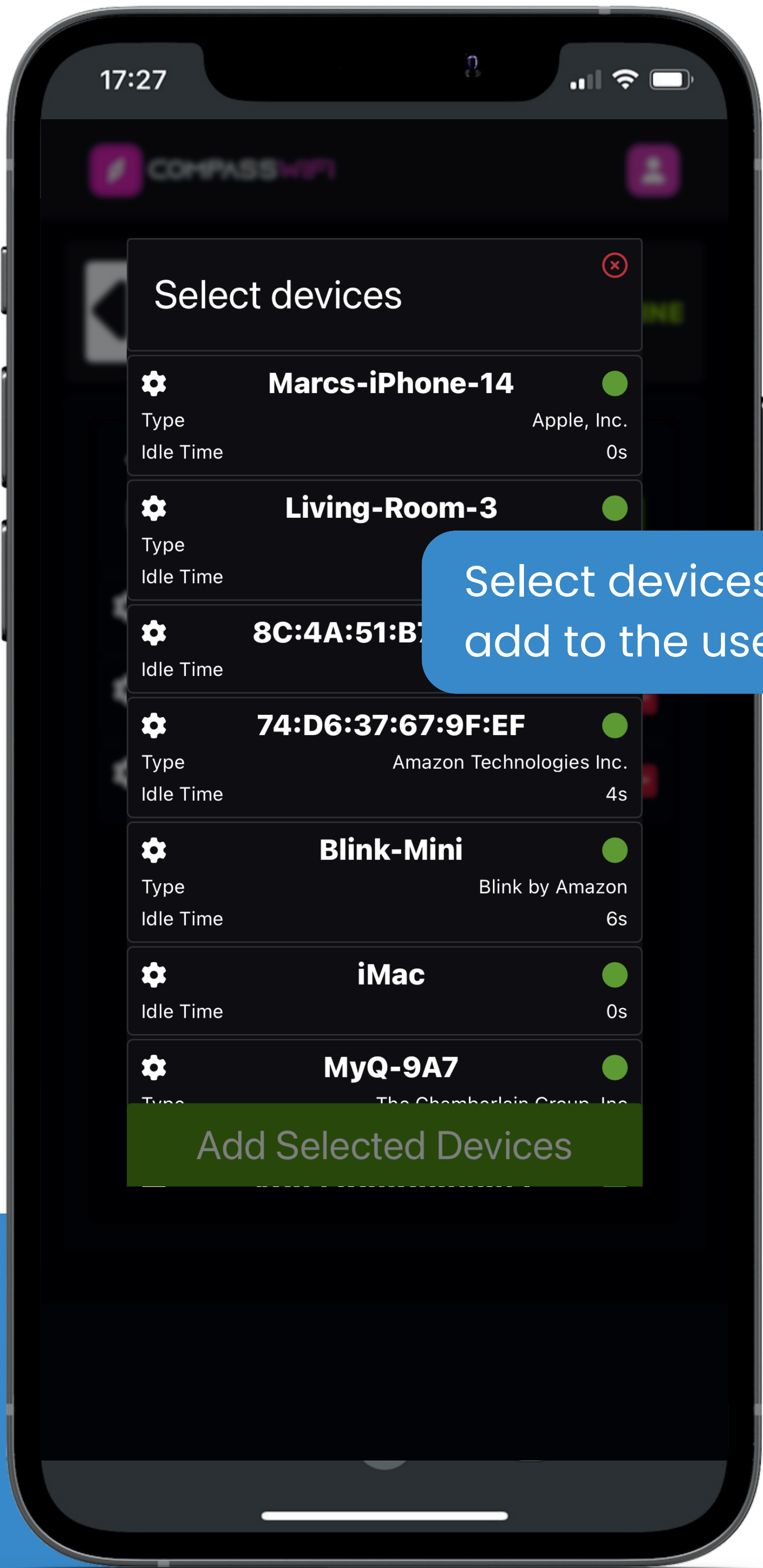
My new user

Cancel OK

Add a new user.

A “user” can be a person or a type of device.

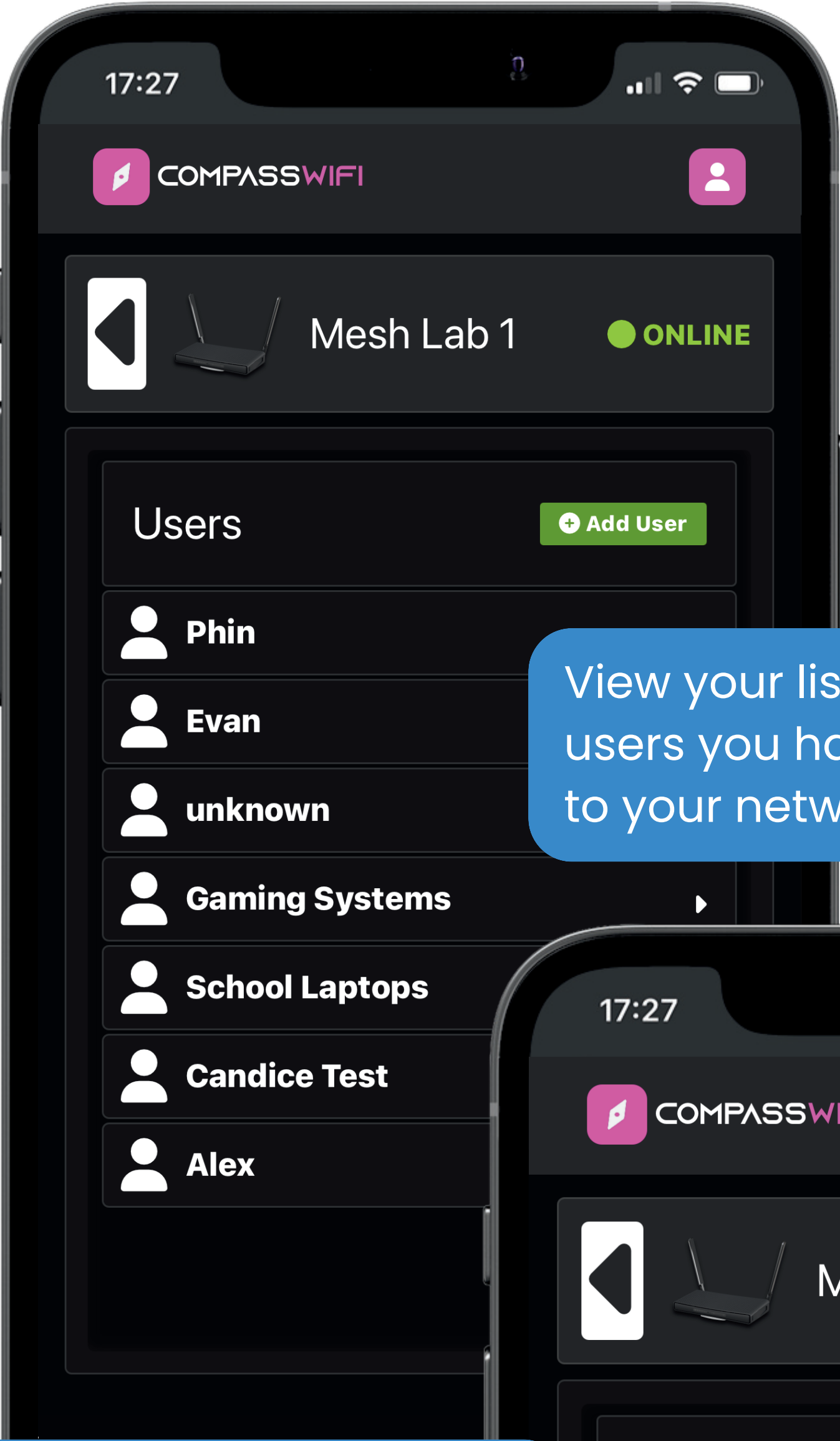
PARENTAL CONTROLS



Select devices to
add to the user.

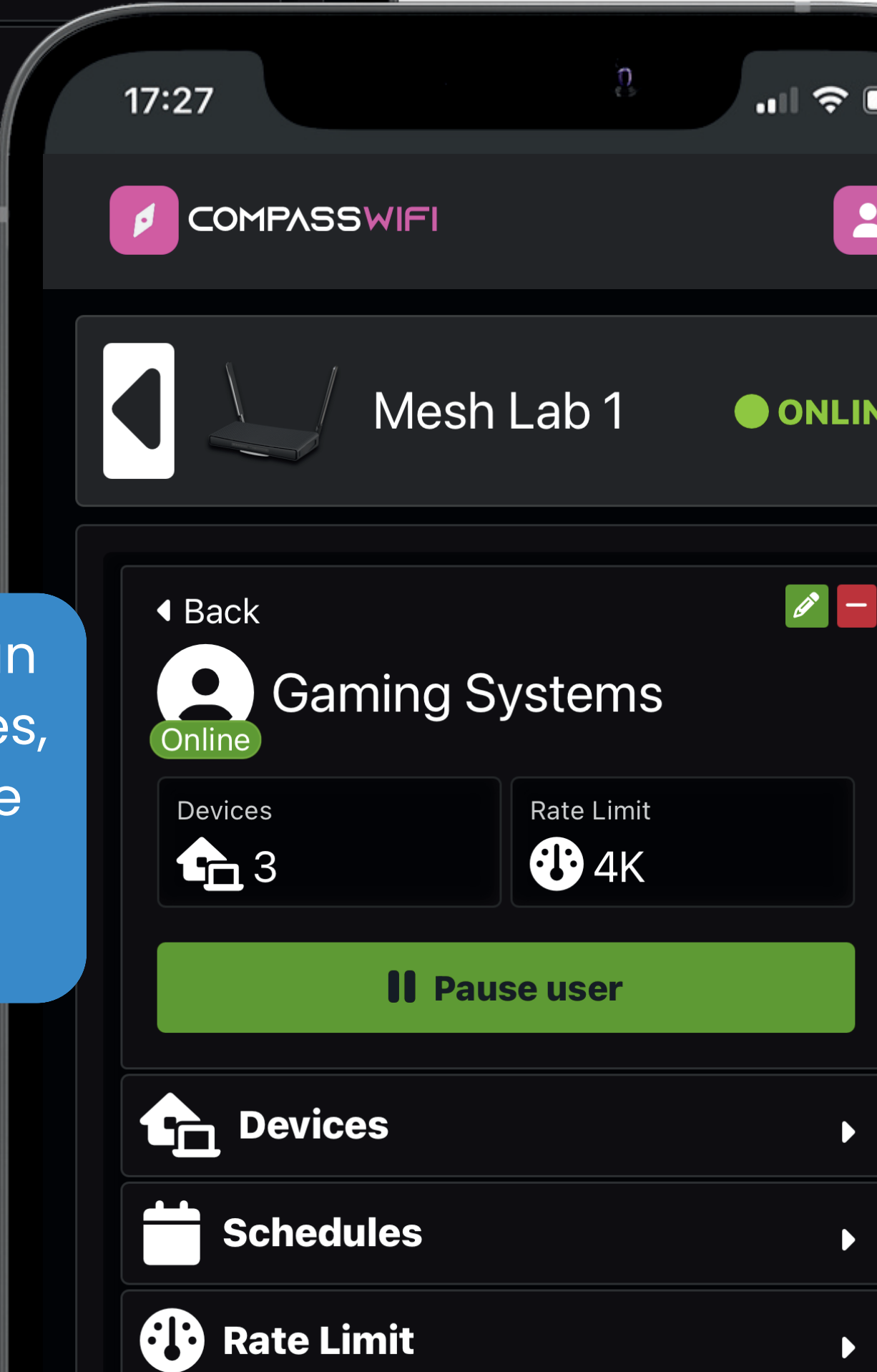
Add Selected Devices

PARENTAL CONTROLS

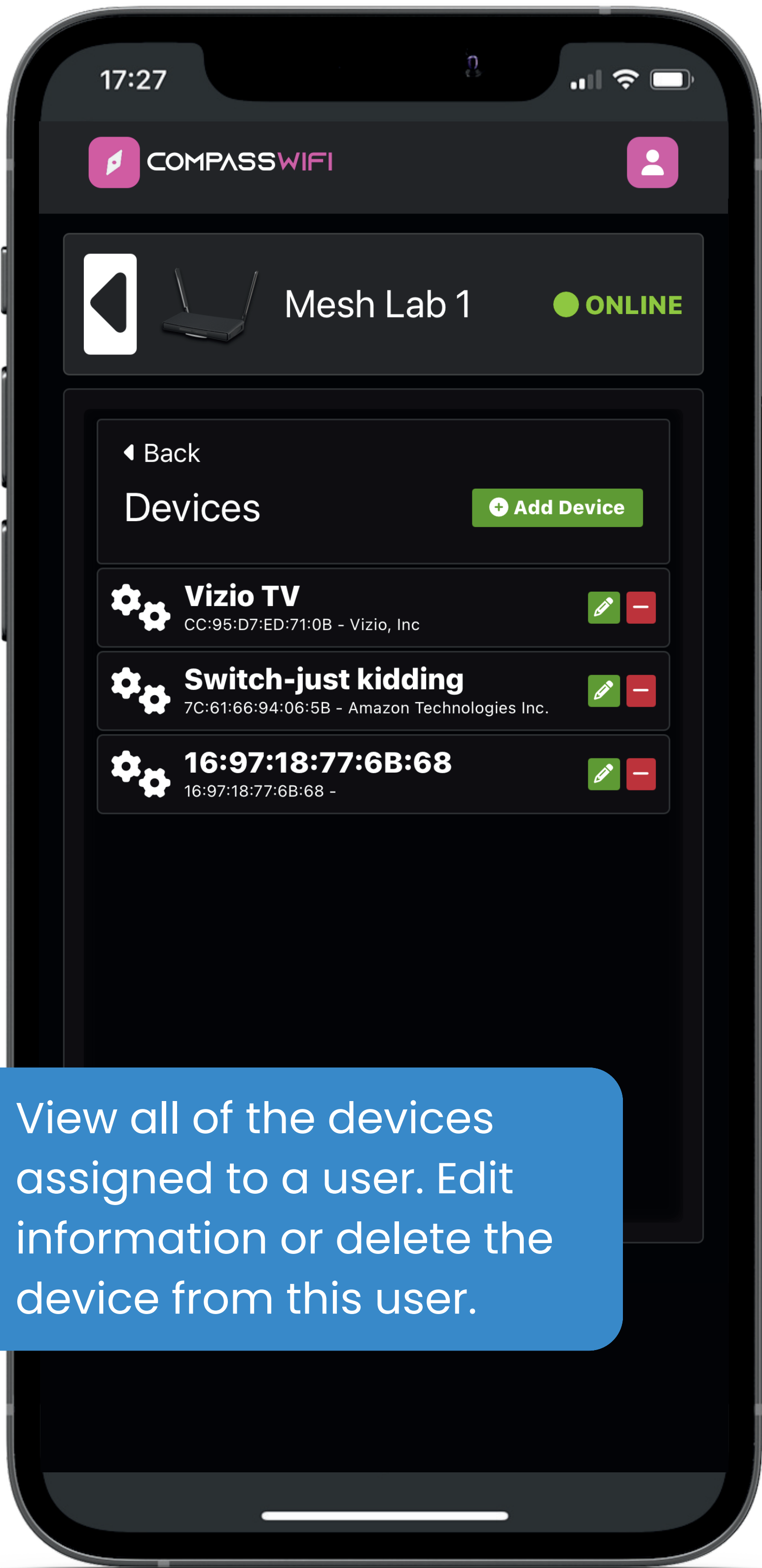


View your list of all the users you have assigned to your network.

Notice that one user can contain multiple devices, making it easy to pause all the devices for that user at once.

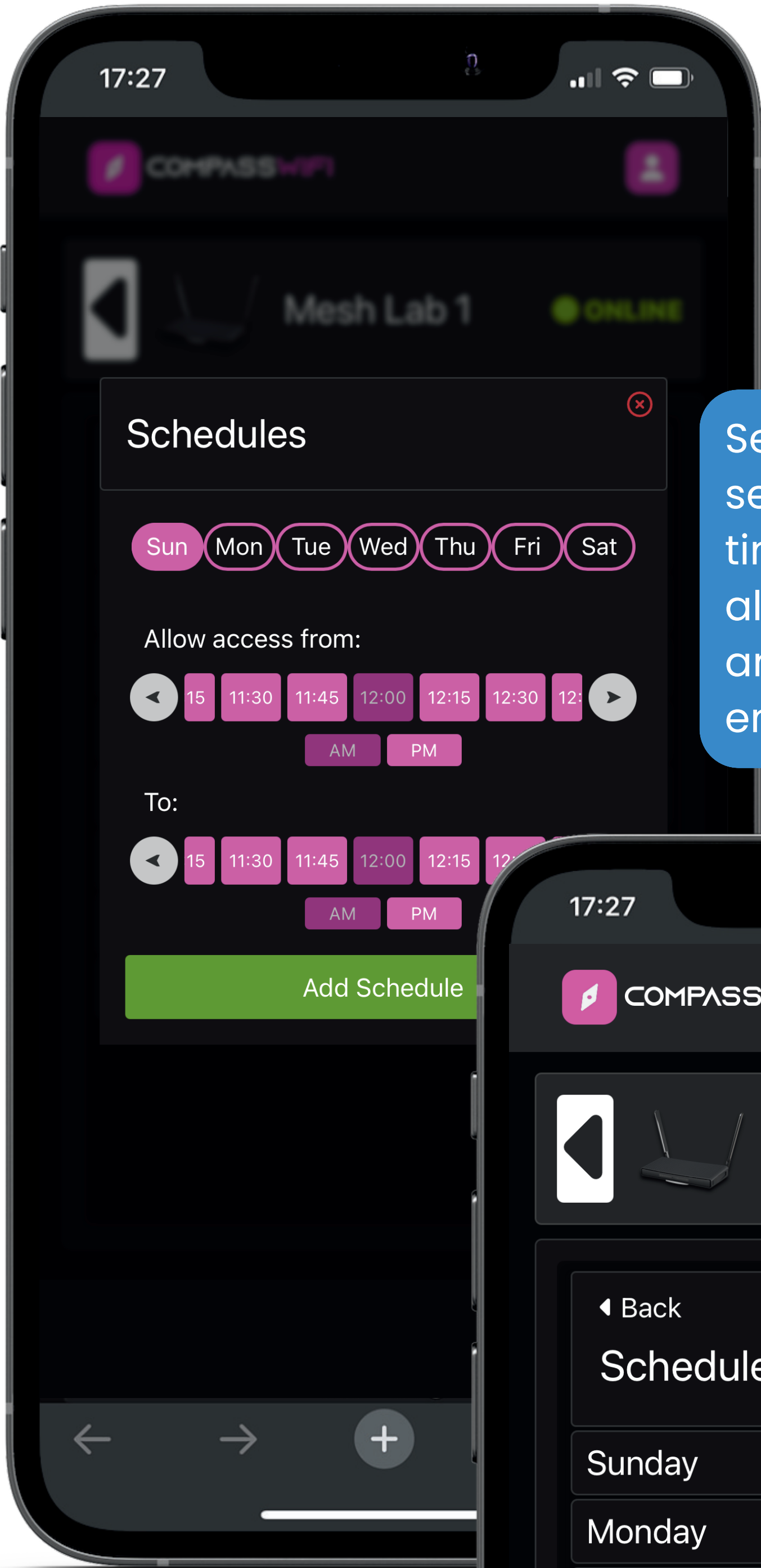


PARENTAL CONTROLS



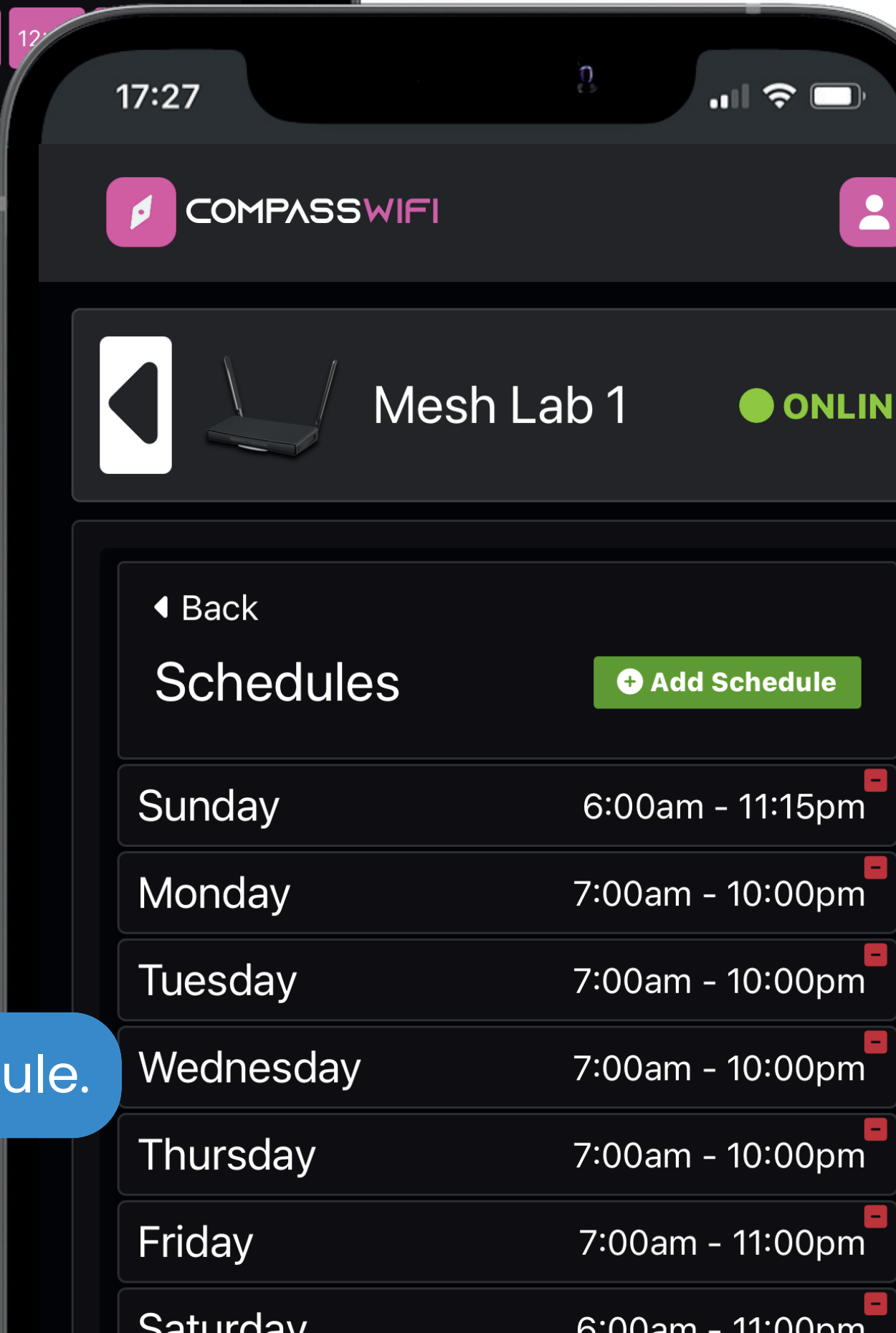
View all of the devices assigned to a user. Edit information or delete the device from this user.

PARENTAL CONTROLS



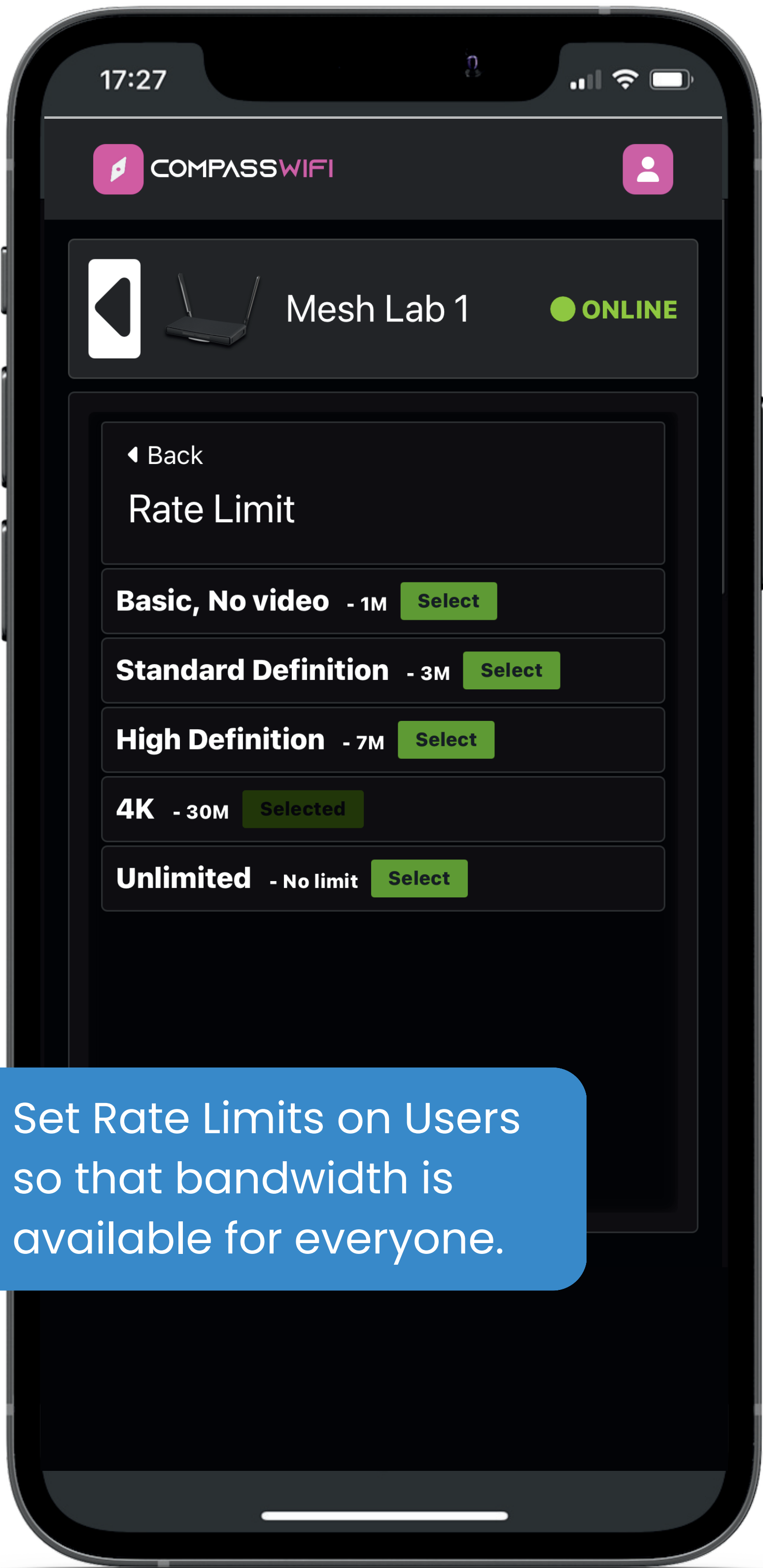
Set schedules by selecting a day, the time to begin allowing access and the time to end access to WiFi.

View full schedule.



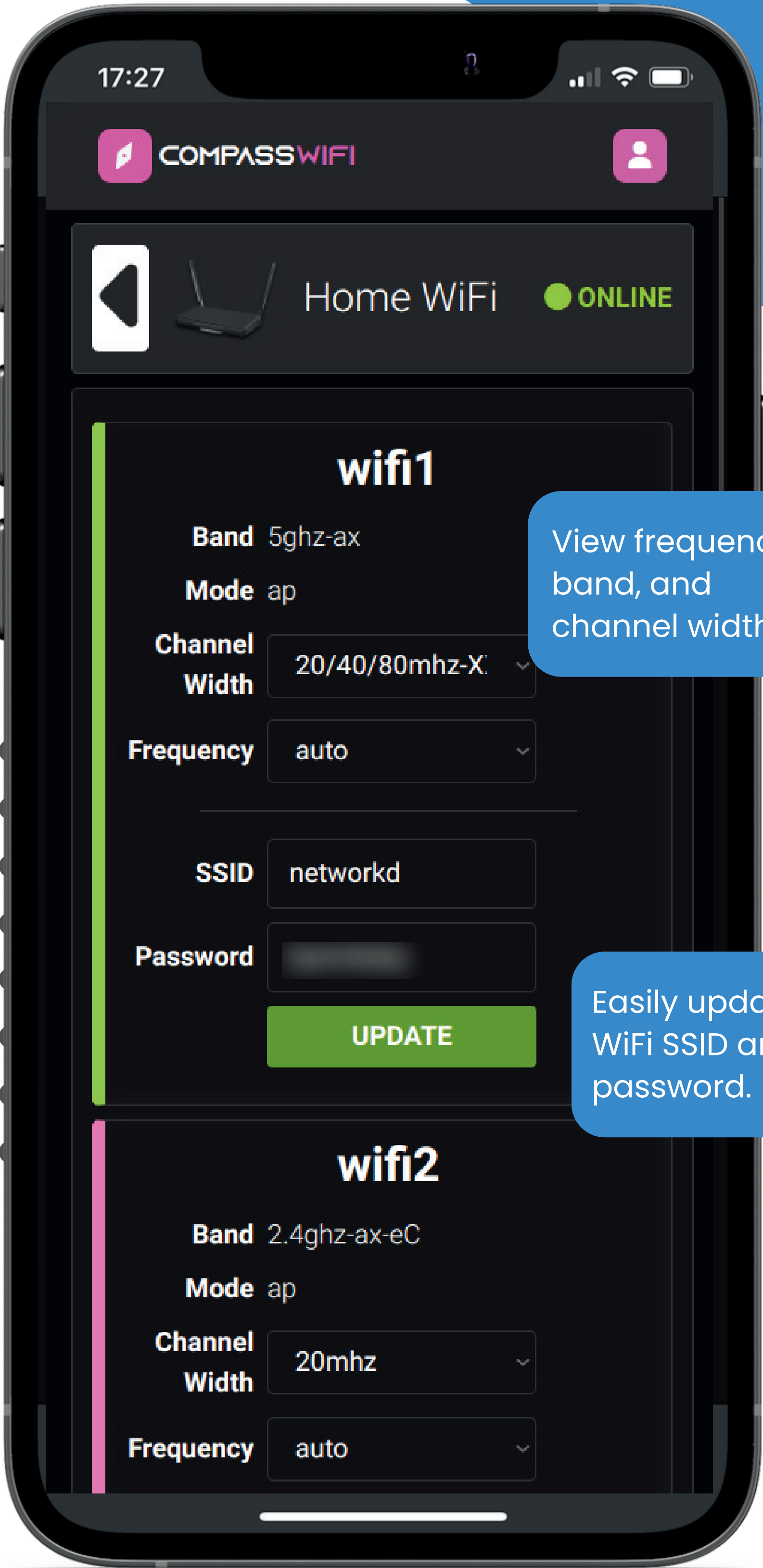
| | |
|-----------|--------------------------------|
| ◀ Back | |
| Schedules | + Add Schedule |
| Sunday | 6:00am - 11:15pm |
| Monday | 7:00am - 10:00pm |
| Tuesday | 7:00am - 10:00pm |
| Wednesday | 7:00am - 10:00pm |
| Thursday | 7:00am - 10:00pm |
| Friday | 7:00am - 11:00pm |
| Saturday | 6:00am - 11:00pm |

PARENTAL CONTROLS



Set Rate Limits on Users
so that bandwidth is
available for everyone.

WIFI AND DEVICES





SUBSCRIBER SELF-CARE

A safe, secure home network can be easy to manage with Subscriber Self-Care. Create a network to fit your needs and that protects your internet and your family.

